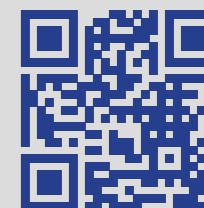
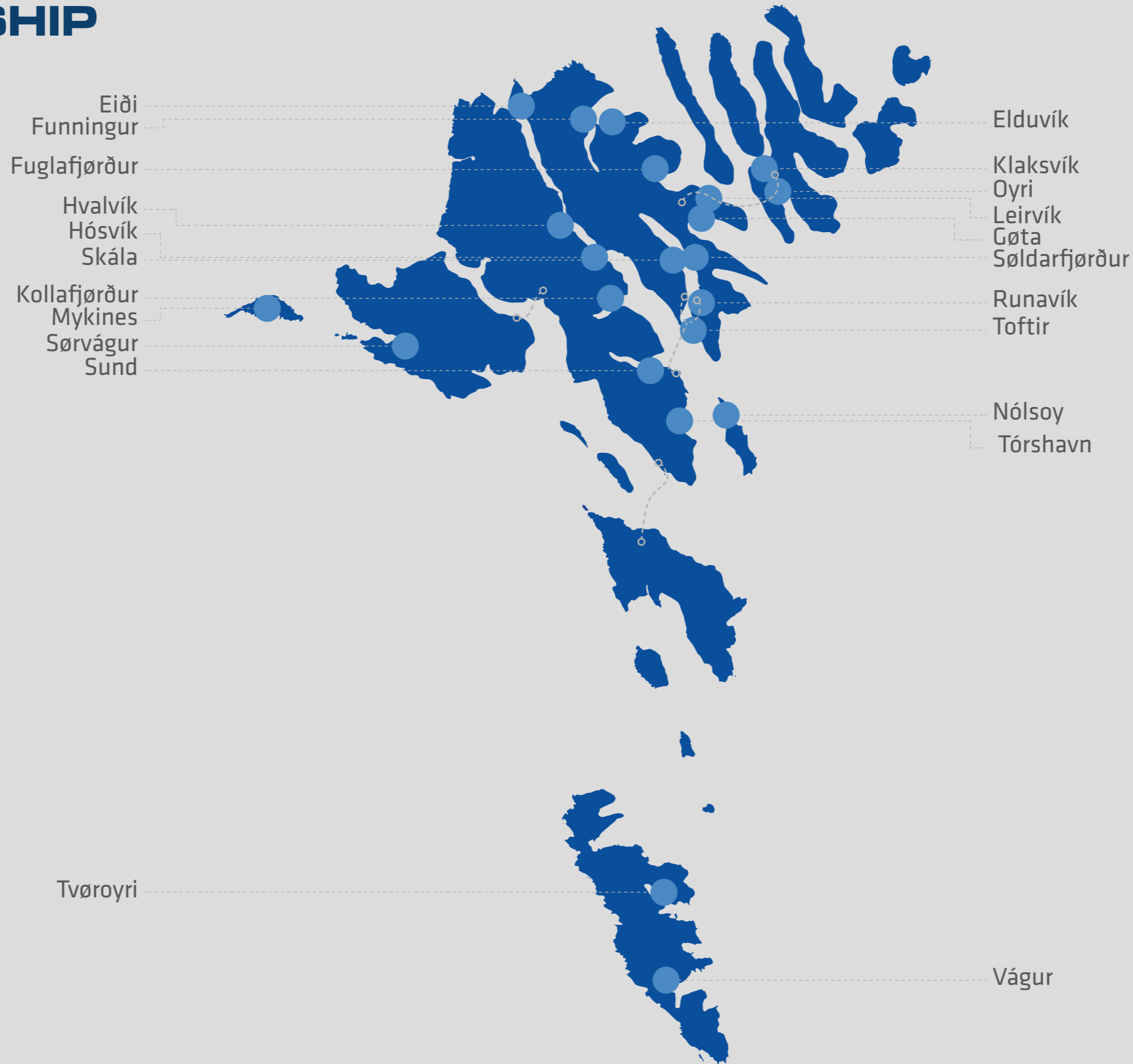


# NAA

NORTH ATLANTIC AGENCY







In early 2021, the sub-sea tunnel connecting Streymoy and Eysturoy was completed. This tunnel, notable for featuring a roundabout, artistic lighting, and sculptures, marked a significant achievement. Additionally, there are plans to finalize another tunnel to Sandoy by the end of 2023. This well-established infrastructure greatly facilitates inter-island travel within the Faroe Islands.

Introducing the Hilton Garden Inn and Hotel Brandan, two new accommodations in Torshavn, along with the expansion of Hotel Føroyar. With these new additions and the enhanced Hotel Føroyar, we anticipate a substantial increase in tourist activity within the Faroe Islands. For instance, the number of guest stays increased from 169.102 in 2019 to 229.397 in 2023.

**The expansion project at the port of Torshavn has been successfully concluded.**

**This expansion effort has resulted in the addition of nearly 900 meters of quayside space, boasting a depth of 15 meters.**

## Contacts

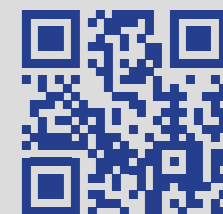
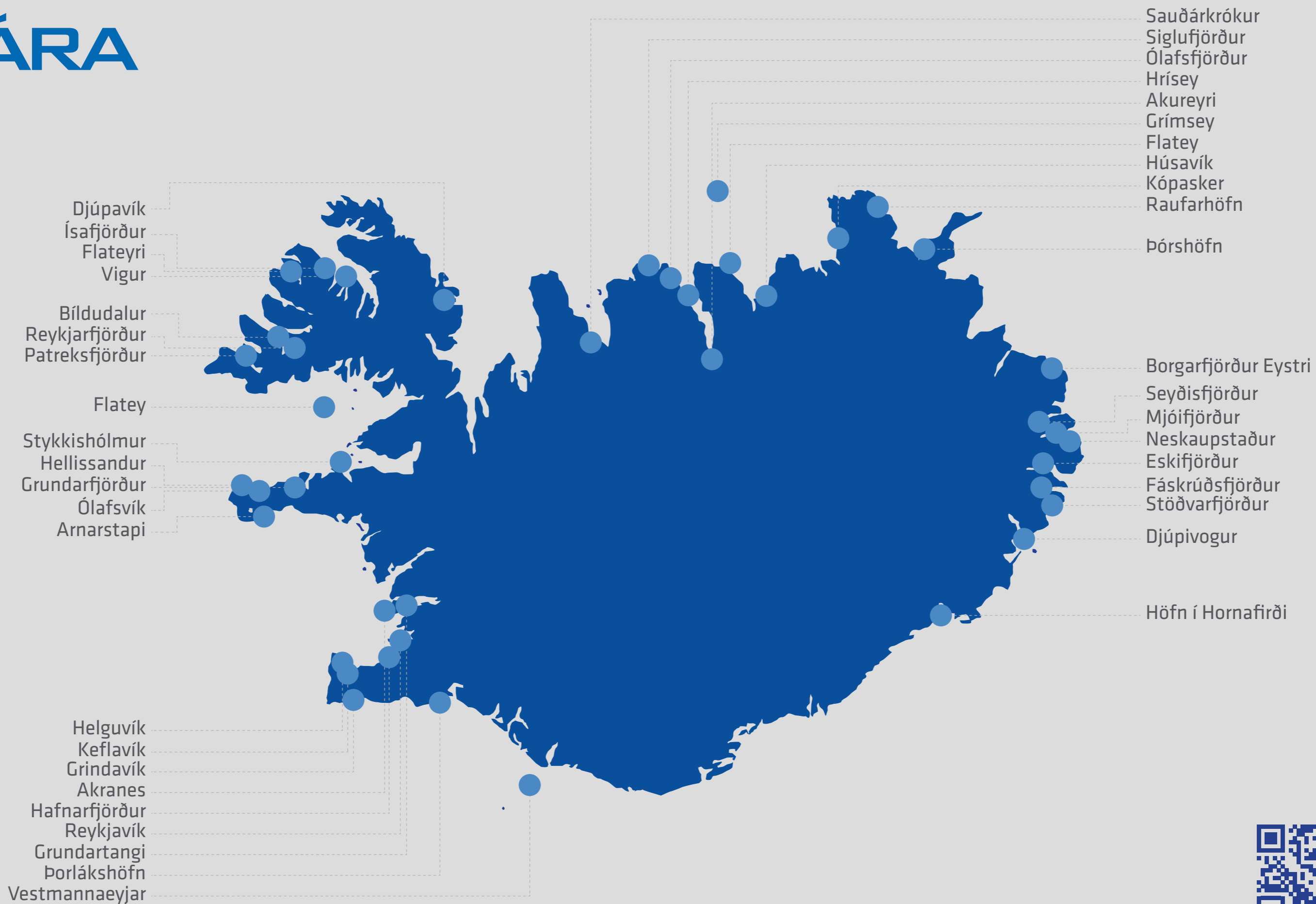


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# ICELAND

# GÁRA



Check our website



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**Gára, an Icelandic enterprise, exclusively specializes in port agency services for passenger vessels across all Icelandic ports and destinations. With substantial experience and support from our holding companies, TVG-Zimsen and Eimskip, Gára has played a pivotal role in advancing Iceland's cruise industry.**

Presently, Gára is the leading choice for cruise call services in Iceland. With our dedicated team located in Reykjavík and representatives stationed along the Icelandic coast, we ensure unparalleled cruise call support. Through a single point of contact at our Reykjavík headquarters, cruise lines enjoy instant access to Iceland's ports.

Our services include: Complete cruise call preparation for all Icelandic destinations, streamlined port clearance procedures, collaborative coordination with authorities, proficient crew handling, efficient turnaround operations, comprehensive logistics facilitated by TVG-Zimsen and Eimskip, secure warehouse storage solutions, and round-the-clock availability with our 24/7 service commitment.

DENMARK



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## Global logistics solutions powered by Eimskip Denmark A/S.

Eimskip Denmark A/S, a proud member of the NAA family, delivers comprehensive global transport solutions.

We recognize the importance of local knowledge and reliability when selecting port agencies or logistics partners for every port and destination.



**We simply deliver**

Over the years, we have built a unique logistics platform supported by our extensive worldwide network. This enables us to provide a wide range of logistics solutions, including fishing trawlers, cruise deliveries, navy and coast guard services, stevedoring, warehousing, custom brokerage, dangerous goods handling, and global freight forwarding.



Check our website



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**Reintroduction of Cruise Passenger Tax at a rate of DKK 50 per passenger per port call or arrival at the anchorage, effective January 1, 2024.**

Doubling of Port Taxes on large cruise ships with a gross tonnage of 30,000 GT or more, effective from January 1, 2024.

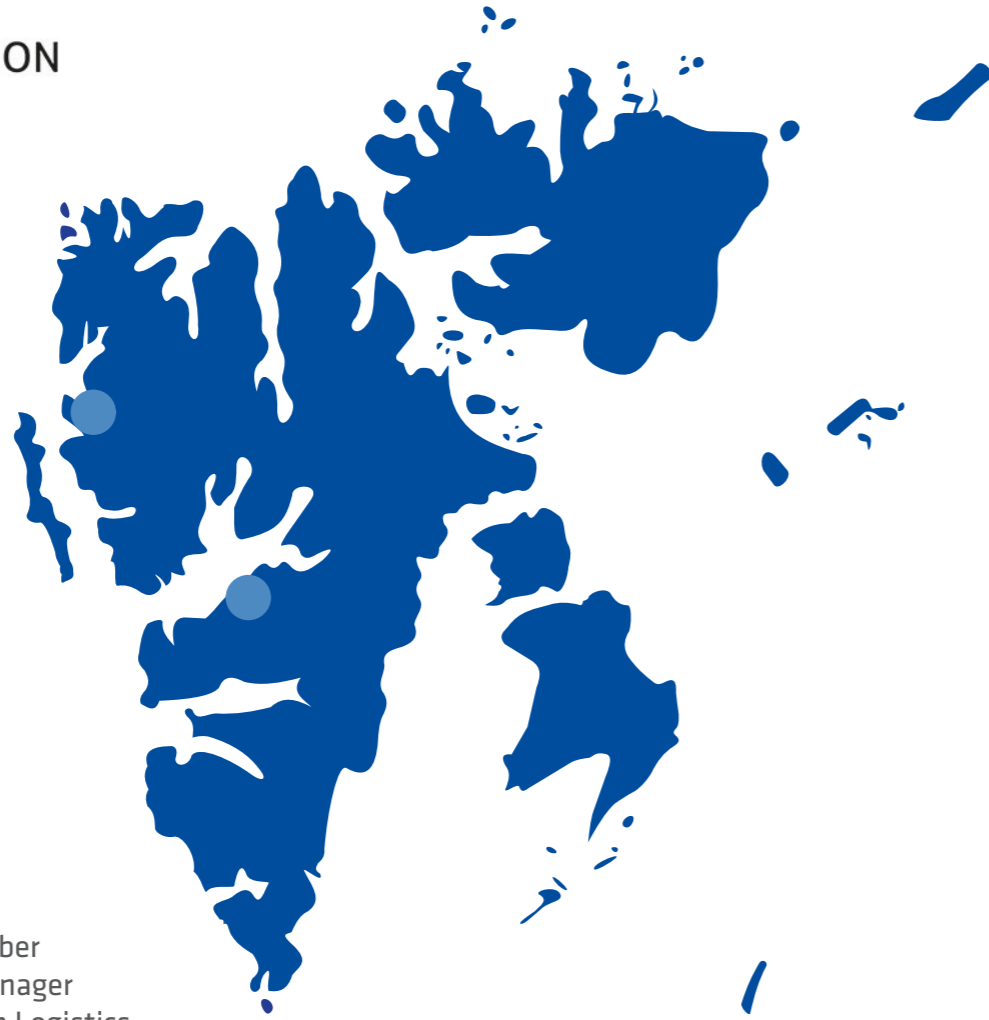
Introduction of a new Environmental and Maintenance fee. The fee is based on the number of cruise passengers onboard the ship at the time of disembarkation. The fee is between DKK 25 and up to DKK 50 per passenger. Effective January 1, 2024.

Ban on Heavy Fuel Oil (HFO) in Greenland from July 1, 2024.



Check our webiste

# SVALBARD



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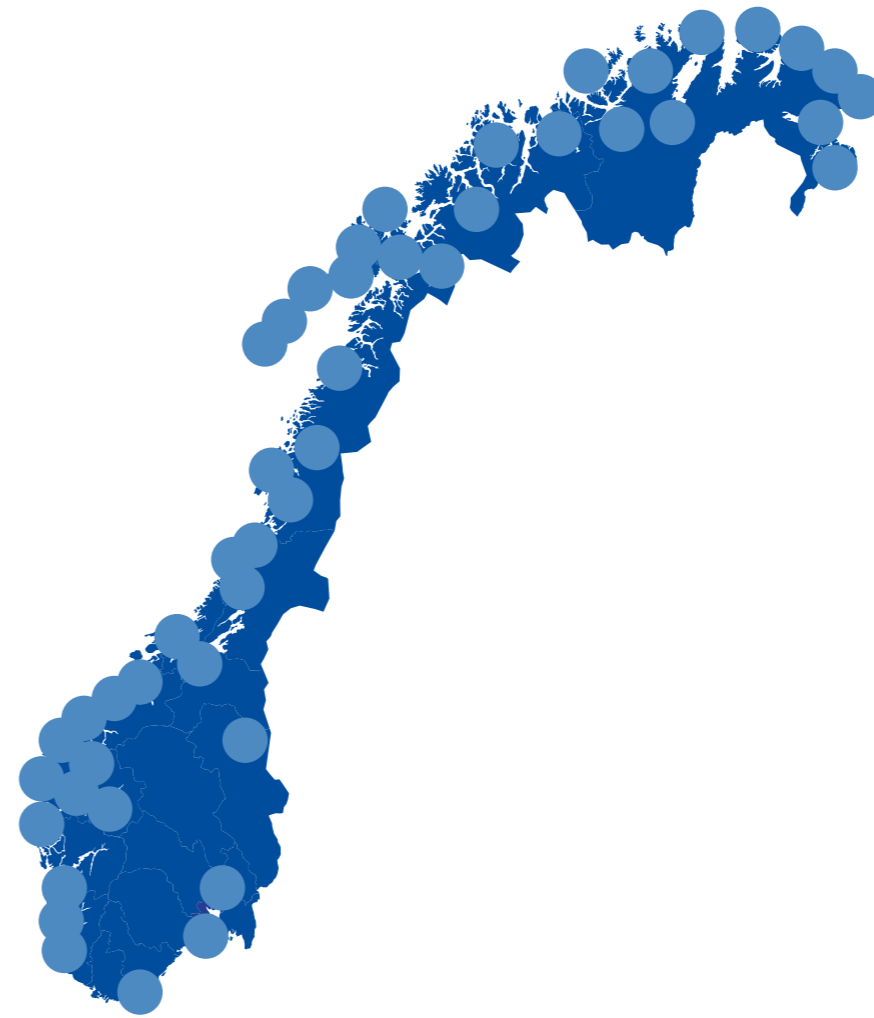
**Pole Position has established a strategic partnership with Svalbard Cruise Forum, in collaboration with 12 prominent local stakeholders in Longyearbyen and AECO. Through dedicated and local collaboration, the forum aims to steer Svalbard cruise tourism towards a future-oriented and sustainable direction. The Svalbard Cruise Forum represents a fresh collaborative initiative aimed at managing and directing future cruise traffic to Longyearbyen. The objective is to improve the overall experience for all stakeholders, in the short and long-term.**

Additionally, we are pleased to announce the acquisition of a new warehouse, marking a significant expansion of Pole Position's storage capacity. This strategically located warehouse will enhance our capability to meet the diverse needs of our clients effectively.

Furthermore, the Norwegian Government adopted several amendments to the environmental regulations in Svalbard. These proposed guidelines encompass restrictions on landing in protected areas, passenger limits within these areas, regulations relating to wildlife proximity, drone usage, and icebreaking activities. The new regulations will come into effect in 2025.



Check our website



Jetpak provides logistics solutions with unmatched speed. We tailor each shipment to your specific requirements and transport it from sender to recipient via the quickest route available. With over 40 years of experience in express delivery, we ensure high-quality, precise, and on-time delivery.

Through our extensive network of partners, presence at major airports, and proprietary IT system, Jena, we minimize lead times for door-to-door deliveries. With access to approximately 4,000 daily flight departures and our own handling areas, we guarantee minimal handling times and enhanced control over the flow of goods. Your shipment is promptly picked up and delivered door-to-door within hours across the Nordics and Europe, including direct delivery to production lines if necessary. With operations in over 170 destinations, Jetpak ensures efficient and reliable service.

**In 2023, Jetpak expanded through the acquisition of three companies, two in Sweden and one in Norway. This strategic expansion underscores our dedication to improving services and bolstering our presence in the Nordic region, offering customers an expanded range of solutions and capabilities.**

## Contacts



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Check our website

# CANADA



**F.K. Warren Ltd.**



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F. K. Warren Ltd. has been operating as vessel agents in Canada for over 125 years, with over 35 years of experience in the cruise industry. With five dedicated offices across Canada, we can handle your vessel at any port.

**We streamline your operations by handling not only vessel agency in the Canadian Arctic, but also providing valuable permitting services, allowing your vessels to visit the most sought-after locations.**

We maintain strong relationships with government and regulatory bodies in Canada, ensuring our clients have the most up to date and accurate information.



Check our website

# Your Luxury DMC in Iceland



## Discover Truenorth



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**Discover Truenorth specializes in luxury travel and event services, customizing every detail to suit each client's unique preferences. With extensive experience in delivering high-quality services, we ensure every aspect is meticulously planned and executed.**

Our portfolio includes an array of superyachts, yachts, and cruise ships, including notable names such as Sail Yacht A, Swan Hellenic, Yacht Calypso, SY Christopher and Ponant's Le Lapérouse.

We craft unforgettable onshore excursions and events, encompassing thrilling activities, epicurean delights in nature, wildlife encounters, and unrivaled sightseeing. collaborating with expert local guides, each specializing in different regions across Iceland, we guarantee every experience is unique and tailored.

Our operations span across Iceland, the Faroe Islands, and Greenland.



Check our website



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## Invisible bunkering in Iceland



Skeljungur is an agent for Shell products in Iceland.



Ecomar offers high quality products for marine industry in operational and sanitation solutions.

Skeljungur offers fuel lubrication and operational production to vessels in major ports in Iceland.

From January 1st 2020 Iceland introduced a restriction of Sulphur within 12 miles zone around to 0.1%.

**In Reykjavik, we offer invisible bunkering with high flexibility, large capacity, sludge and waste oil removal whilst bunkering.**

**Due to increased traffic in Reykjavik we recommend prebooking the oil barge via e-mail: [isale@skeljungur.is](mailto:isale@skeljungur.is)**



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## Your all-in-one destination for North Atlantic supplies

### Fresh Provisions:

Explore our array of fresh products, encompassing fish, meat, vegetables, and dairy.

### Bonded Stores:

Uniquely, we're the sole ship chandler in Iceland with an assortment of duty-free goods, housed within our bonded warehouse. This selection features tobacco, alcohol, and other beverages.

### Local Delights:

Our strong ties with Icelandic producers allow us to offer a diverse range of Icelandic goods.

### Comprehensive Ship Supplies:

Beyond food provisions, we extend our offerings to cover spare parts, fresh flowers, medical supplies, cleaning essentials, and consumable parts.

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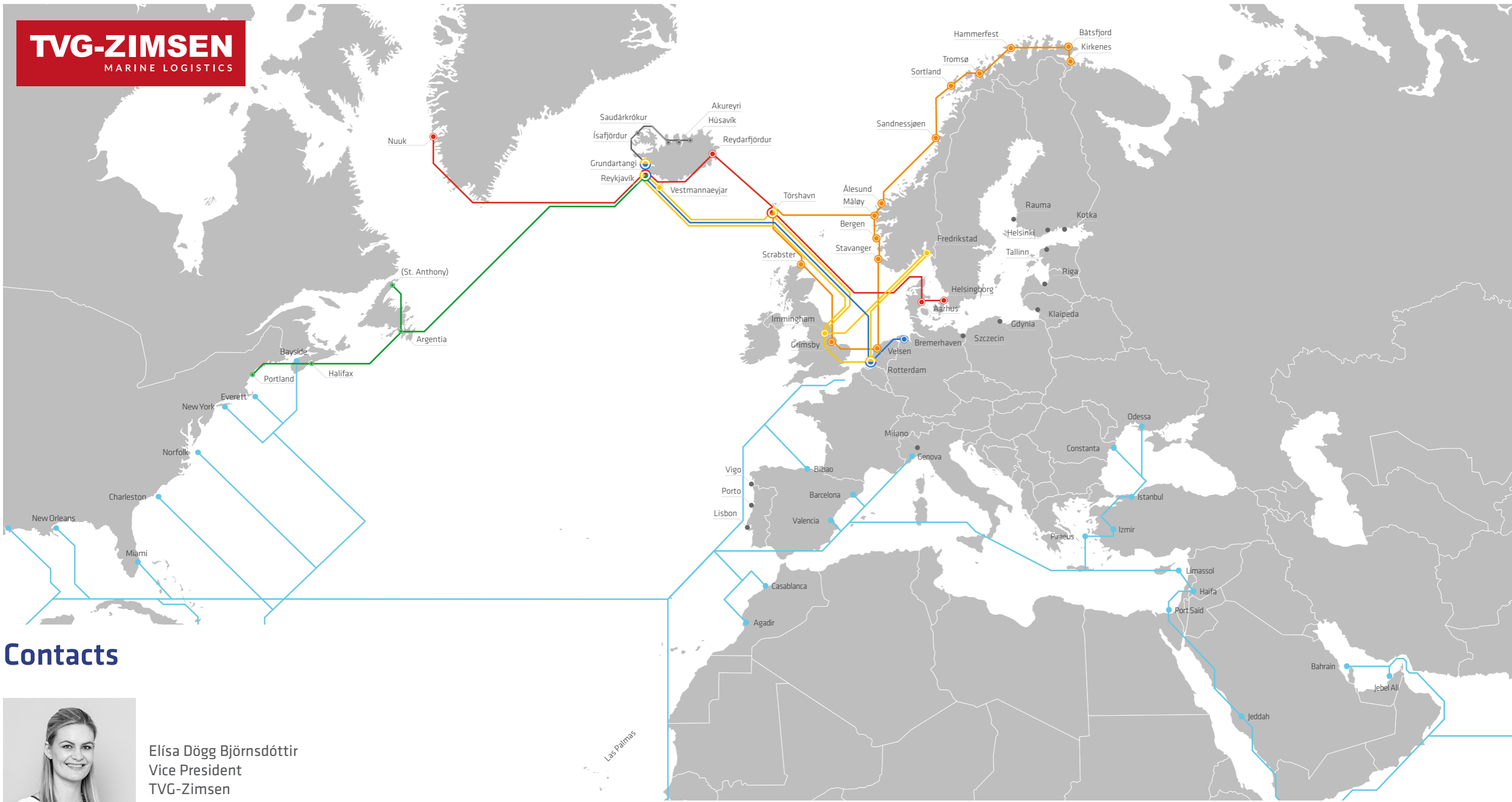


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Check our website



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TVG-Zimsen is a comprehensive transportation company that provides global solutions for importing, exporting, and transit services.

**We maintain affiliations with major transport firms worldwide, leveraging their extensive service networks and production systems to ensure efficient operations.**



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# NAAA

NORTH ATLANTIC AGENCY

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 EJEIMSKIP

 FAROE SHIP

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**TVG-ZIMSEN**  
MARINE LOGISTICS

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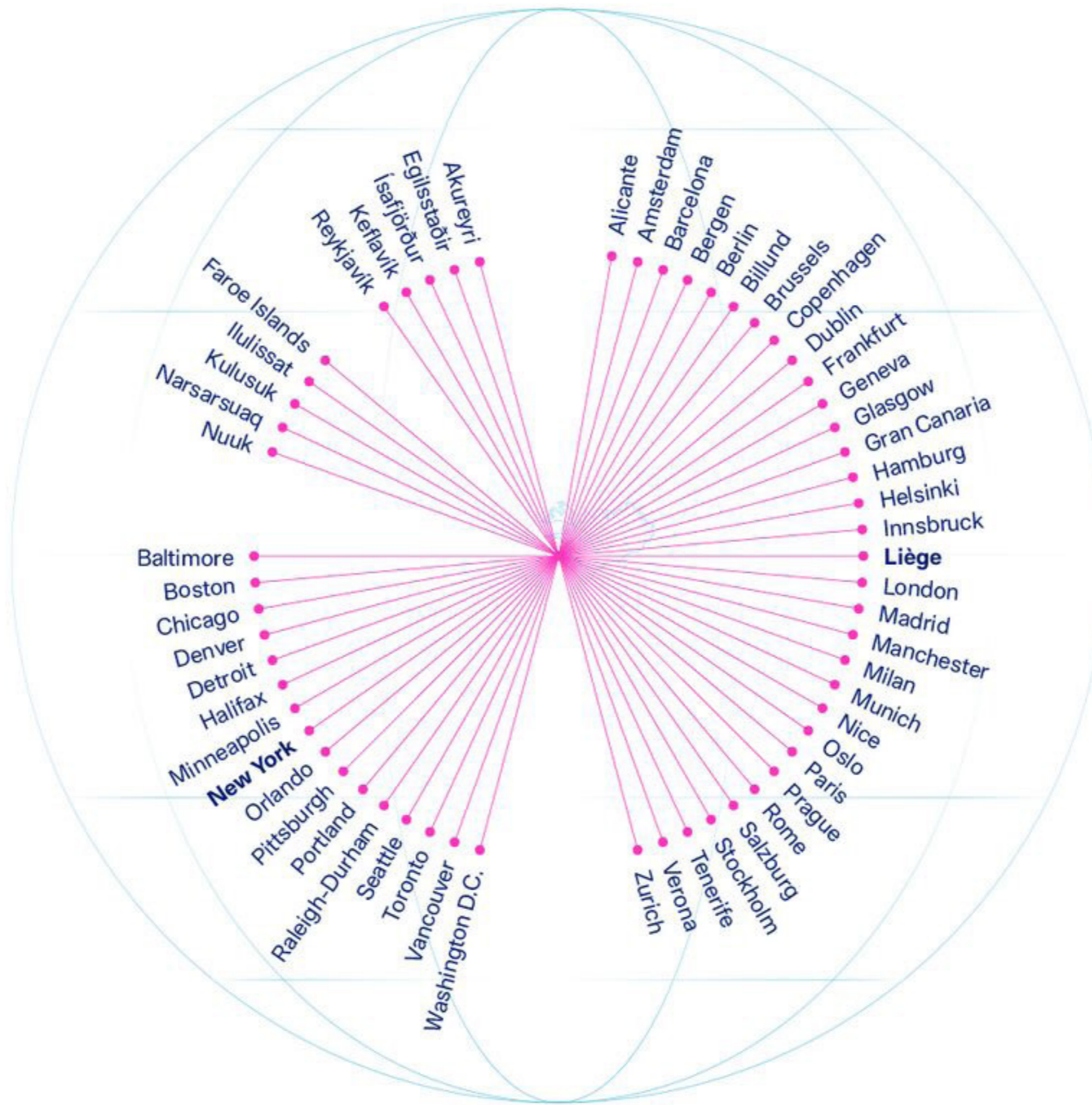


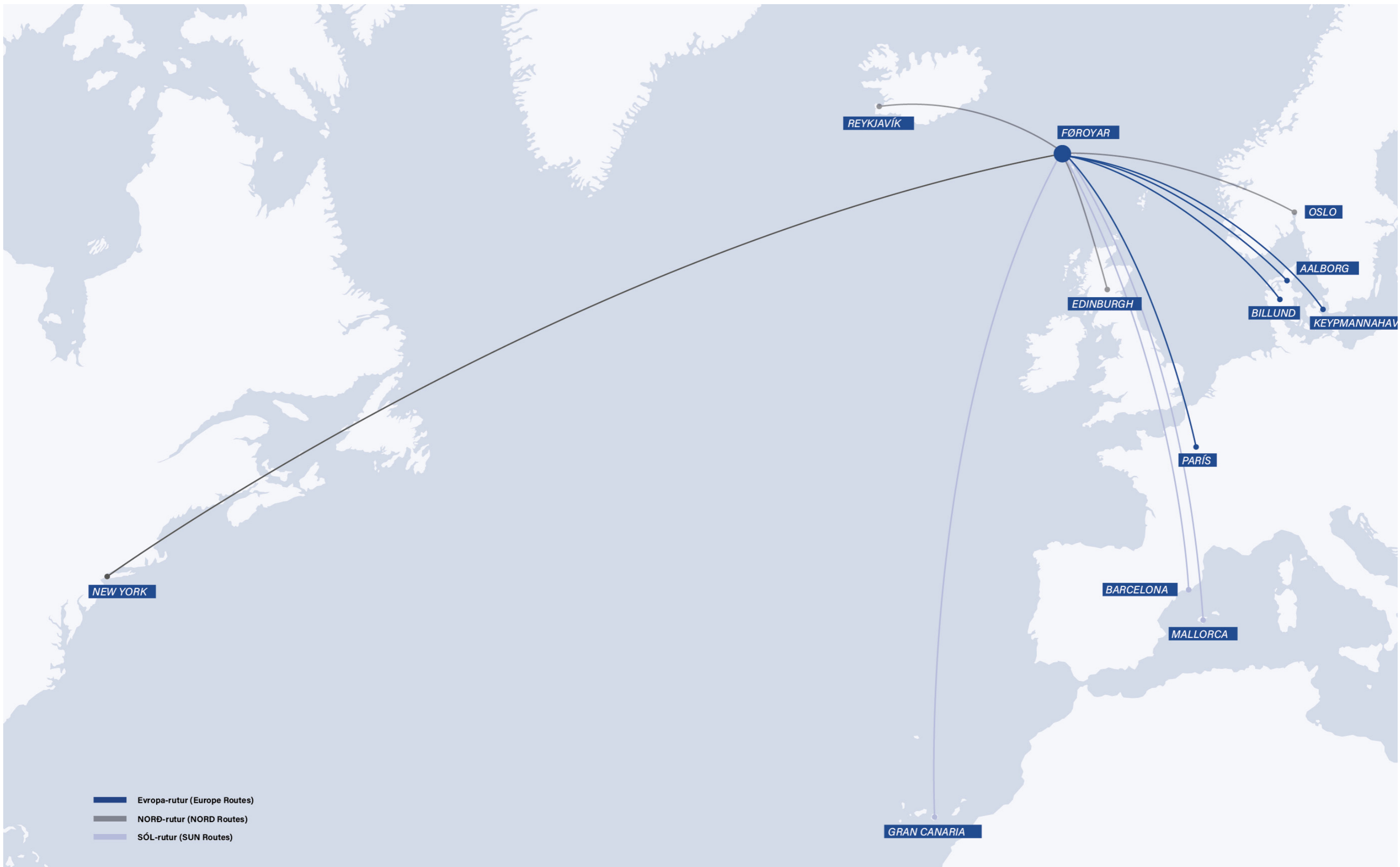
POLE POSITION  
LOGISTICS



Skeljungur

**SKIPAKOSTUR**







## Clean Up Iceland

Expedition cruise participants, including both guides and passengers, will be provided with the opportunity to disembark at designated coastal sites for the purpose of shoreline cleanup. This endeavor allows them to discover uncharted territories and enables them to contribute positively to the local communities they are encountering. This serves as a prime illustration of community involvement and demonstrates the positive potential of utilizing tourism for beneficial purposes.

### Why cleanups?

Rising production, improper waste handling, and remarkable longevity have led to an escalating plastic pollution issue. Ocean currents frequently deposit a significant portion of this debris onto Icelandic coasts, originating from various global locations, frequently associated with the fishing sector.

# AECO





Arctic Circle

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MARINE LOGISTICS

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**NAA**  
NORTH ATLANTIC AGENCY



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