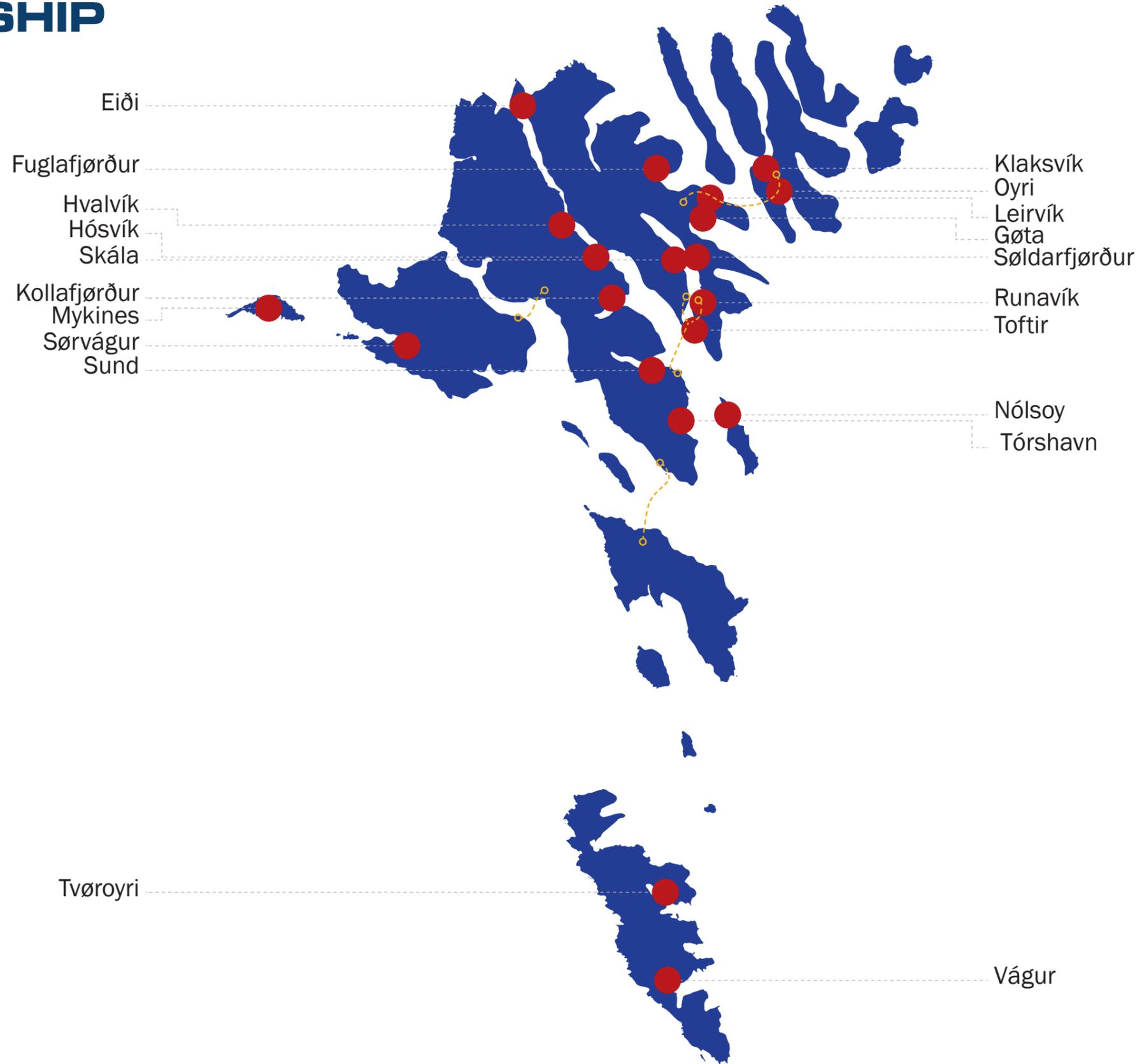




NAA

NORTH ATLANTIC AGENCY

FOUNDING PARTNER: FAROE ISLANDS





What is new?

- The sub-sea tunnel between Streymoy and Eysturoy finished in early 2021, the first sub-sea tunnel to have a round about and artistic lightning and sculptures, and another tunnel to Sandoy is planned to be finished in 2023. The tunnels will make travelling easier within and between these two biggest islands of Faroe Islands. After the sub-sea tunnel to Sandoy is finished they will start on preparing a sub-sea tunnel from Sandoy to Suðuroy, which will connect all islands in Faroe Islands. It's expected to be finished as soon as 2030.
- Hotel Hilton Garden Inn and Hotel Brandan are our new hotels in Torshavn. With these new hotels and also the expansion of Hotel Føroyar we can expect a lot more tourists in Faroe Islands. A major problem in the past has been the lack of rooms during the high season.
- Expansion in the port of Tórshavn will be finalized in the autumn of 2022. With the expansion, the Port of Torshavn will add almost 900 meters of quaysides with a depth of 15 meters.

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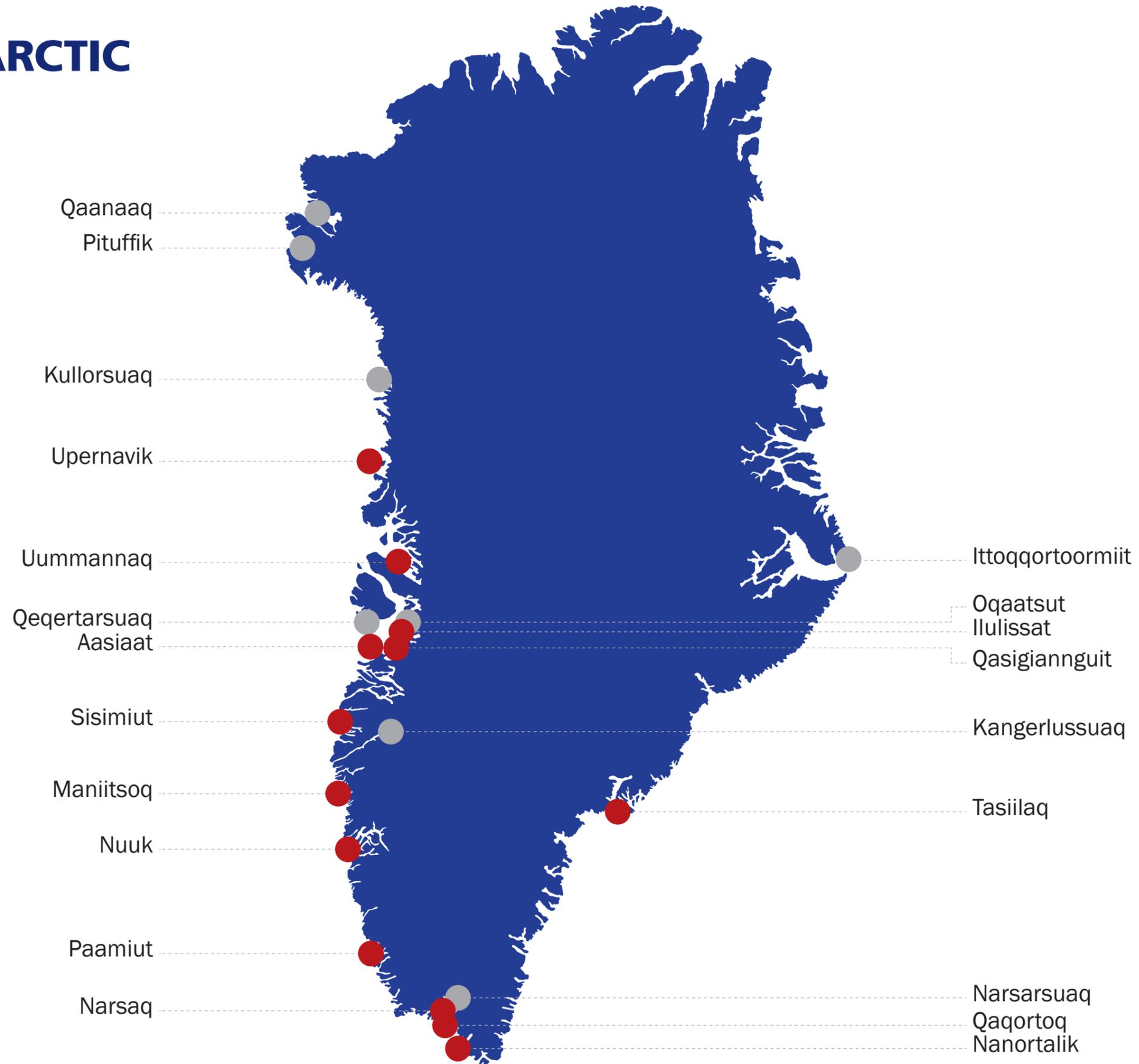


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FOUNDING PARTNER: GREENLAND





What is new?

- The commissioning of the airport in Nuuk has been postponed until the end of 2024, and the same applies to the airport in Ilulissat, so it is now expected to be completed in the summer of 2024. The delay is due to both airports due to the shutdowns that have occurred in connection with the Covid-19 pandemic.
- It has been decided to build a new airport at Qaqortoq, initially with a runway that is 1500 m long, but with the possibility of expanding to 1799 m. Expect to be in use at the end of 2025.
- The new Icefjordcenter at Ilulissat has been open from July 2021, it has already been a great success.
- The famous Michelin restaurant Koks from Faroe Islands will have a branch in the small settlement of Ilimanaq, south of Ilulissat for the time being in the summer of 2022 and 2023.
- Police / Immigration in Greenland can no longer issue Transit Visas in regards to crew members who want to disembark in Greenland. This means that if they come from visa-required countries, they cannot travel through Schengen countries on their way home. Greenland is not a part of Schengen but has since 2011 had an exception, which means that the local authorities could issue a visa, valid within Schengen. Unfortunately, this exception has lapsed now. Crew members can still apply for a regular visa, valid within Schengen and Greenland at the Danish embassy in their home country. In this regard, we can make an LOI from now on.

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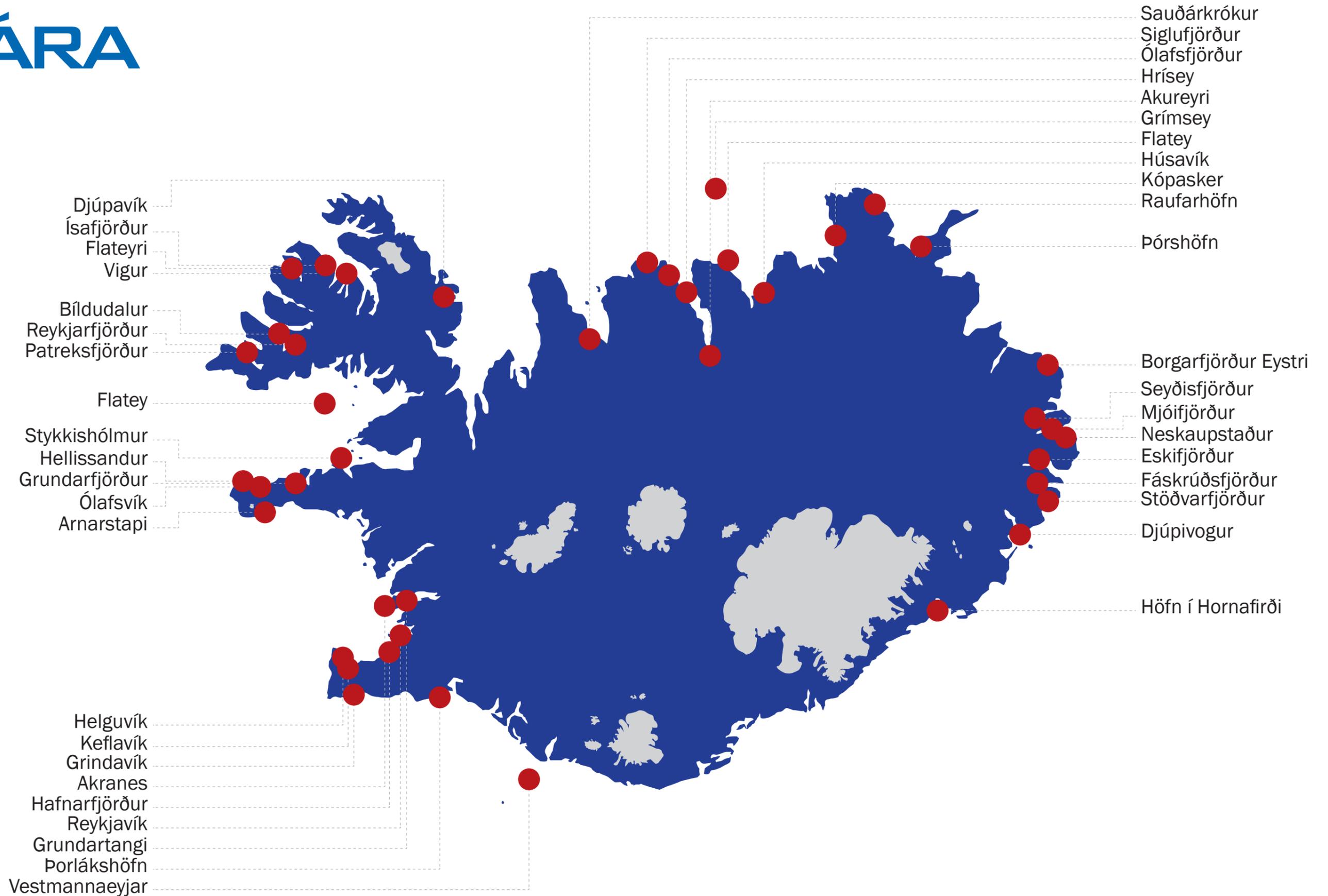


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FOUNDING PARTNER: ICELAND

GÁRA





What is new?

- Stricter immigration protocols in Iceland. When making a port booking companies must inform the agent where the guest will embark/disembark the vessel. This information is requested by immigration so they can prepare before the season starts. There is also now limitation on Schengen visas issued for disembarking crew, which could result in crew waiting up to a week for visa.
- Faxafloahafnir has joined the Environmental Port Index (EPI). Faxafloahafnir consists of the Port of Reykjavik, Grundartangi, Akranes and Borgarnes. The port will be using EPI for environmental reporting and as a foundation to implement an incentive system.
- Increasing problem is the congestion in ports of Iceland. Bigger vessels must plan well ahead, especially when it comes to turnaround calls.

Contacts



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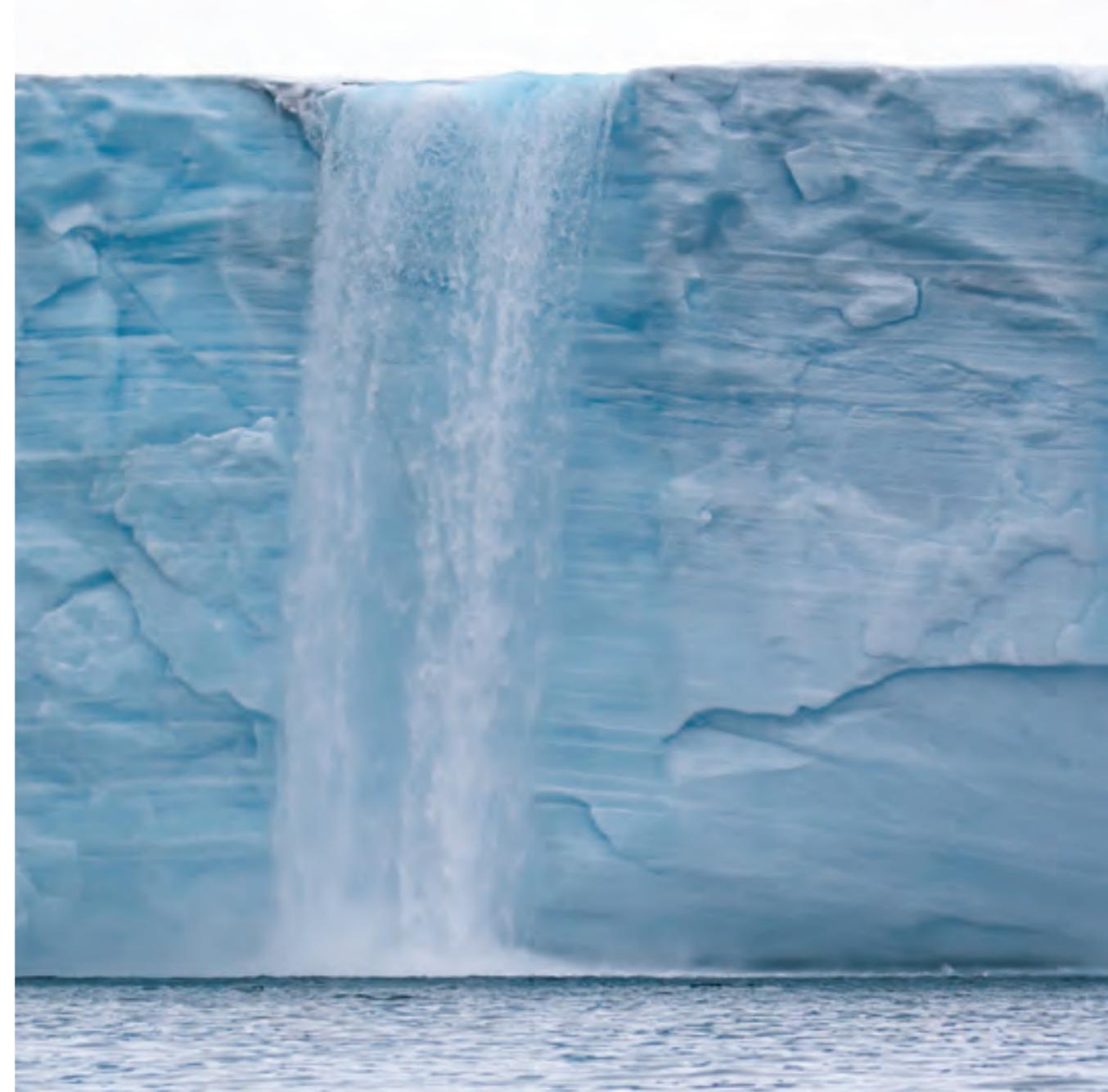
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What is new?

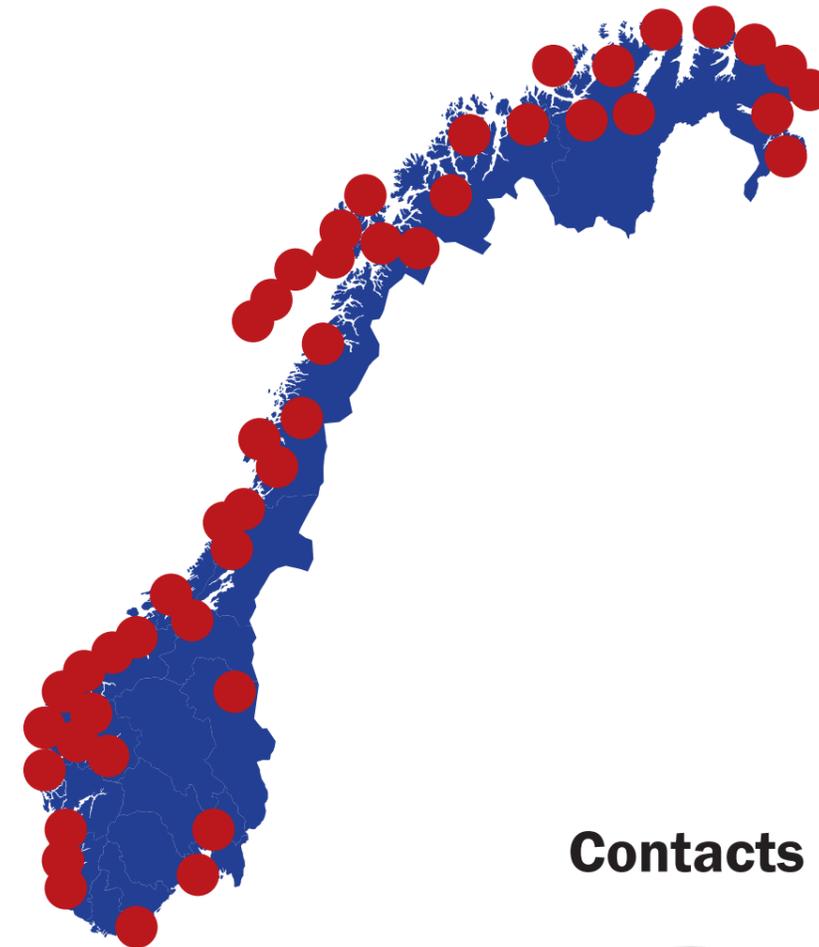
- Pole Position Logistics is building a warehouse right next to the port office and main berth to handle the increasing need for storage space in Longyearbyen. The warehouse will include facilities for storing frozen and refrigerated goods. Backed up by a warehouse and an already established freight forwarding department.
- Pole Position will aim to provide supplies and purchasing for all types of goods and vessels from 2023.
- With the increased interest in cruising in Svalbard, both local and national authorities are working on new regulations on how to find a balance between commercial interests and our natural and cultural heritage. The first step was banning all cruise vessels carrying HFO in Svalbard territorial waters and there is more to come.

Contacts



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What is new?

- The most reliable and flexible door-to-door supplier for same-day deliveries across the Nordics
- Unparalleled air network with unique last-mile coverage in the Nordics
 - Local presence across all Nordic countries and Belgium, Netherlands, UK, Baltic and Poland
 - Present at all Nordic airports with 212 pick-up / delivery locations.
- Available 24/7/365

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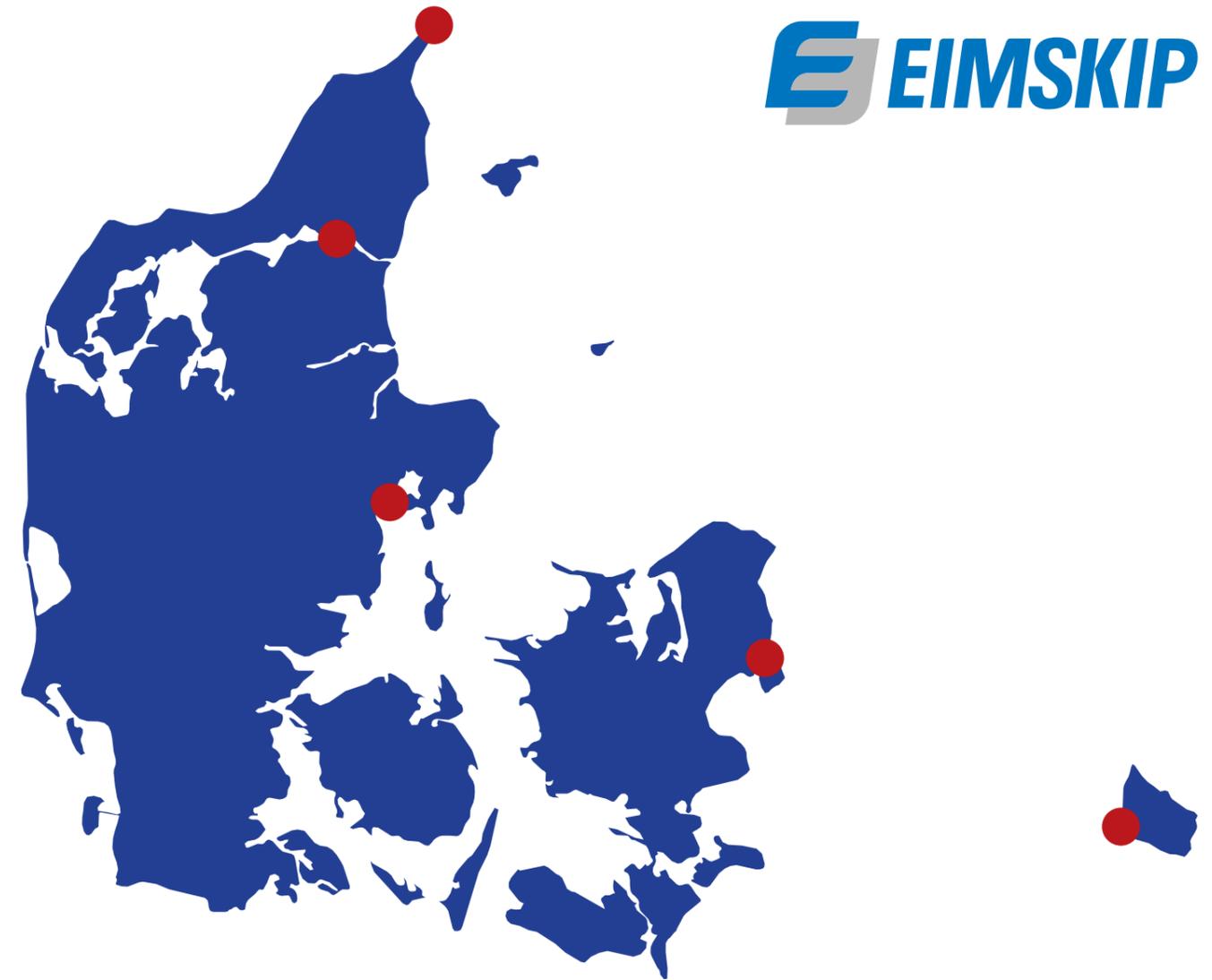
What is new?

- We expect Transport Canada may amend whale speed zones prior 2022 season, we will keep you advised.
- Transport Canada will require all passengers and crew to be fully vaccinated for 2022 season with limited medical and religious exceptions.



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What is new?

- When nominating a port agency or a logistics partner we know that reliability and local knowledge is crucial at each port.
- Eimskip Denmark has for many years developed a unique platform within logistics and we offer a large variety of services related among others: Cruise and super yachts, fishing vessels, freight forwarding world wide, navy & coast guard, stevedoring, tankers, and warehousing.
- We welcome you onboard together with our dedicated team.

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ASSOCIATE MEMBER: SKELJUNGUR



Skeljungur is an agent for Shell products in Iceland.



Ecomar offers high quality products for marine industry in operational and sanitation solutions

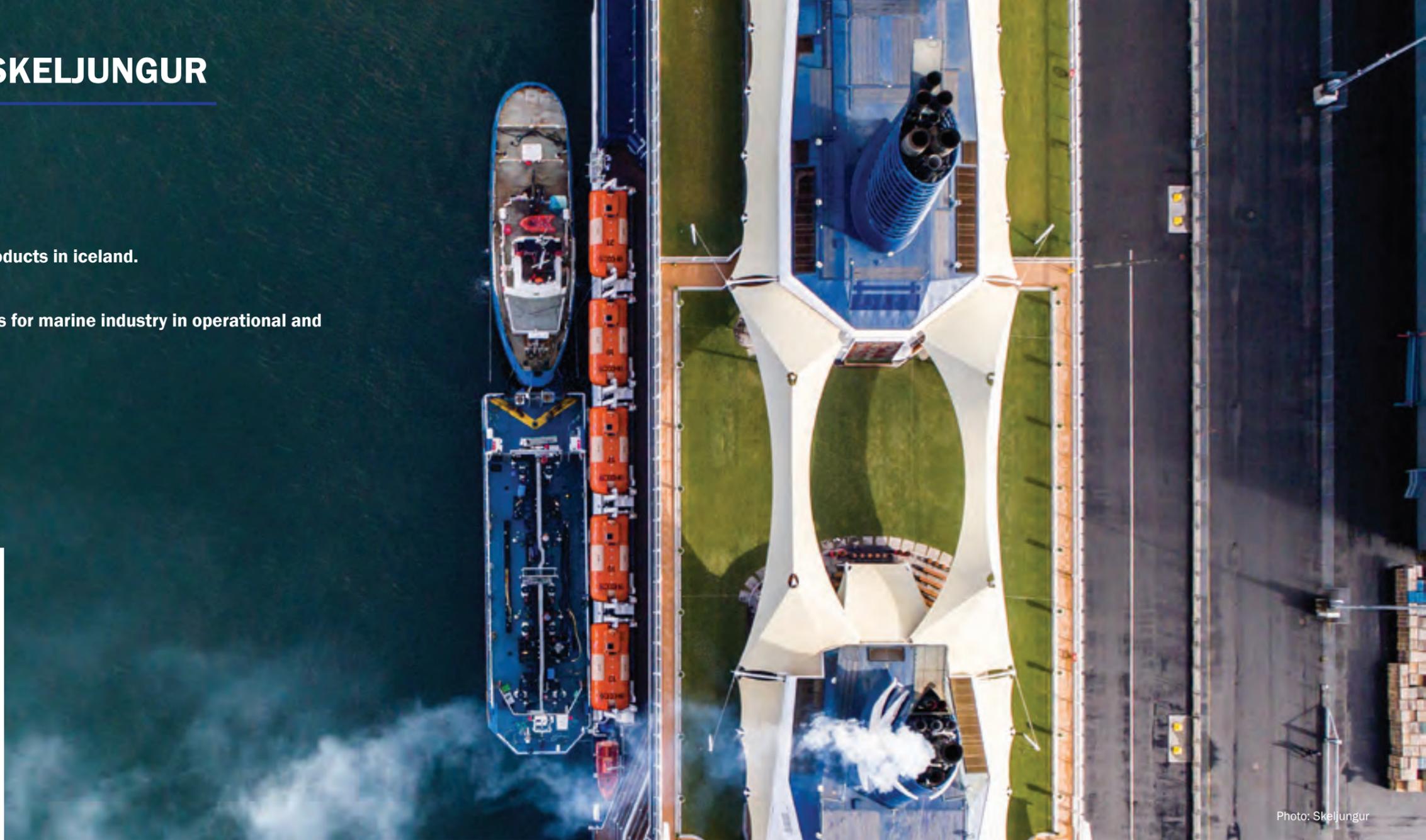


Photo: Skeljungur

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Invisible bunkering in Iceland

- From January 1st 2020 Iceland introduced a restriction of Sulphur within 12 miles zone around to 0.1%.
- Skeljungur offers fuel lubrication and operational production to vessels in major ports in Iceland.
- In Reykjavik, we offer invisible bunkering with high flexibility, large capacity, sludge and waste oil removal whilst bunkering.
- Due to increased traffic in Reykjavik we recommend pre booking the oil barge. Further information can be found at www.bunkering.is.



Contacts

One stop shop for all supplies in the North Atlantic

- Skipakostur offers a variety of fresh Icelandic food products; meat, vegetables and dairy.
- We also offer a variety of duty-free goods in from our own bonded warehouse. These include meat, tobacco, alcohol and other beverages.
- We are able to supply fresh goods to Kangerlussuaq directly from Copenhagen.
- We take customer service very seriously and do our best to meet all our customer's needs.
- We are in the final stages of developing our web shop and will let you know once it is up and running.



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Discover Truenorth



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We look forward to seeing you in Iceland

- Our team specializes exclusively in luxury travel and event services, tailoring everything to meet each client's individual needs. We have vast experience in providing high quality services, where every detail is thought of and carefully planned.
- Discover Truenorth has serviced a wide variety of Superyachts, Yachts and Cruise Ships such as Sail Yacht A, Swan Hellenic, Yacht Calypso, SY Christopher and Ponant's Laperouse to name a few. We create unforgettable land-based excursions and events combining thrilling activities, epicurean experiences in nature, wildlife and unforgettable sightseeing. Working with skilled local guides, each specialized in different areas around Iceland, we make every experience unique and localized. Our operations stretch from Iceland to Faroe Islands and Greenland.



Map: Icelandair 2022

Icelandair also offers flights to Vágar in the Faroe Islands.

The NAA family



Founding Partners



Members



Associate Members





Clean Up Iceland

Passengers on expedition cruise vessels go ashore and pick up waste on the beach. They get a chance to explore new territory and give back to the community they are visiting. This is an example of community engagement and how we can use tourism for good.

Did you know?

Marine plastic litter is an ever-growing global problem and, unfortunately, Iceland has not escaped this issue. Since hundreds or even thousands of years are required for plastic to degrade, the amount of plastic in the region is accumulating rapidly and could pose a threat to wildlife and people. Fortunately, cleaning efforts have been shown to make a difference and some areas are observing less waste returning to beaches with time. Expedition cruise vessels want to be part of the solution and help clean beaches.





Arctic Circle

 **ROLE POSITION LOGISTICS**

ROYAL ARCTIC

GÁRA

 **FAROE SHIP**

Jetpak

 **EIMSKIP**

 **F.K. Warren Ltd.**