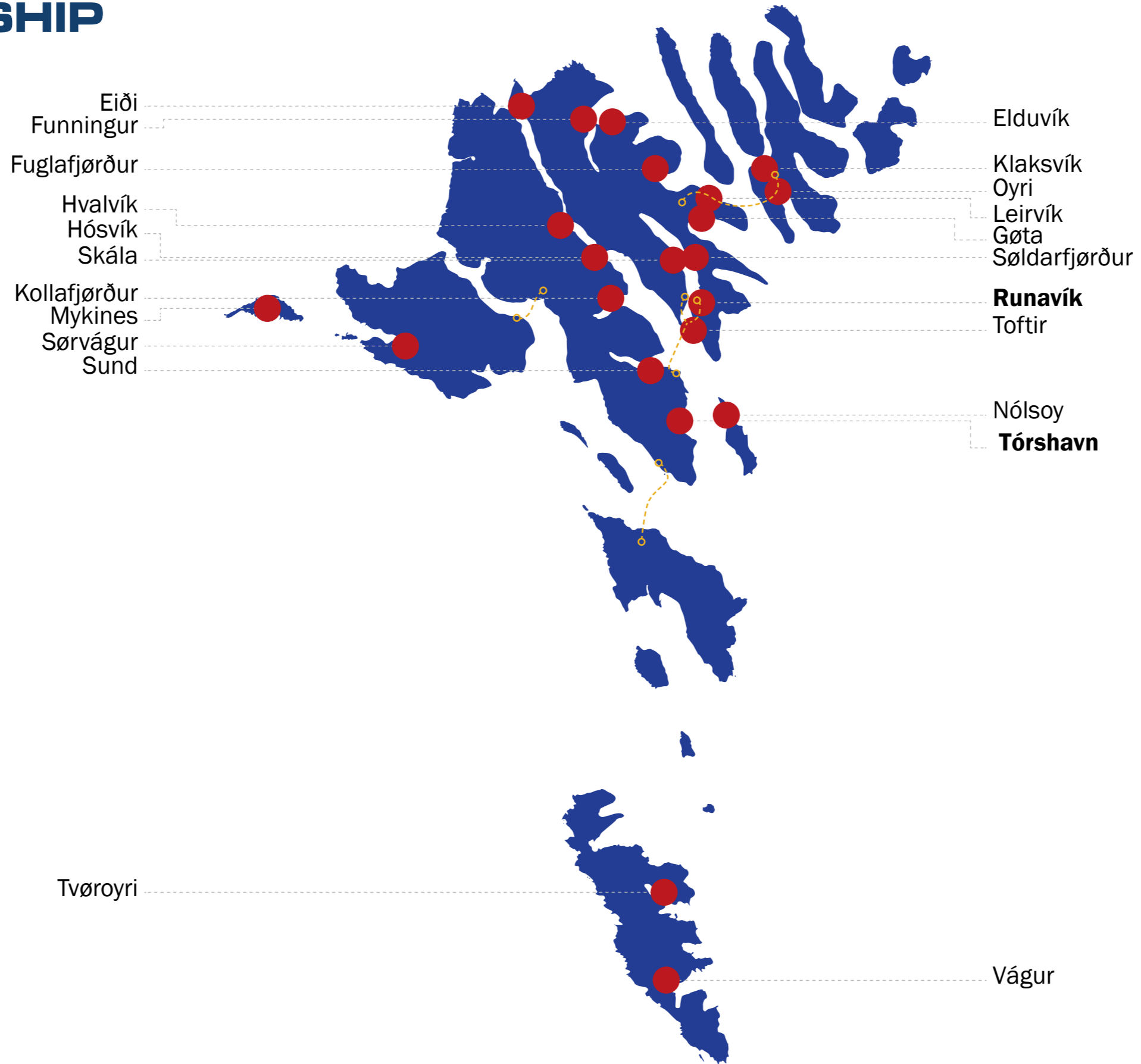


# NAAA

NORTH ATLANTIC AGENCY



# FAROE ISLANDS





The new sub-sea tunnel between Streymoy and Eysturoy is quite spectacular.

## What is new?

- In early 2021, the sub-sea tunnel connecting Streymoy and Eysturoy was completed. This tunnel, notable for featuring a roundabout, artistic lighting, and sculptures, marked a significant achievement. Additionally, there are plans to finalize another tunnel to Sandoy by the end of 2023. This well-established infrastructure greatly facilitates inter-island travel within the Faroe Islands.
- Introducing the Hilton Garden Inn and Hotel Brandan, two new accommodations in Torshavn, along with the expansion of Hotel Føroyar. With these new additions and the enhanced Hotel Føroyar, we anticipate a substantial increase in tourist activity within the Faroe Islands. For instance, the number of guest stays increased from 169,102 in 2019 to 229,397 in 2023.
- The expansion project at the port of Torshavn has been successfully concluded. This expansion effort has resulted in the addition of nearly 900 meters of quayside space, boasting a depth of 15 meters.

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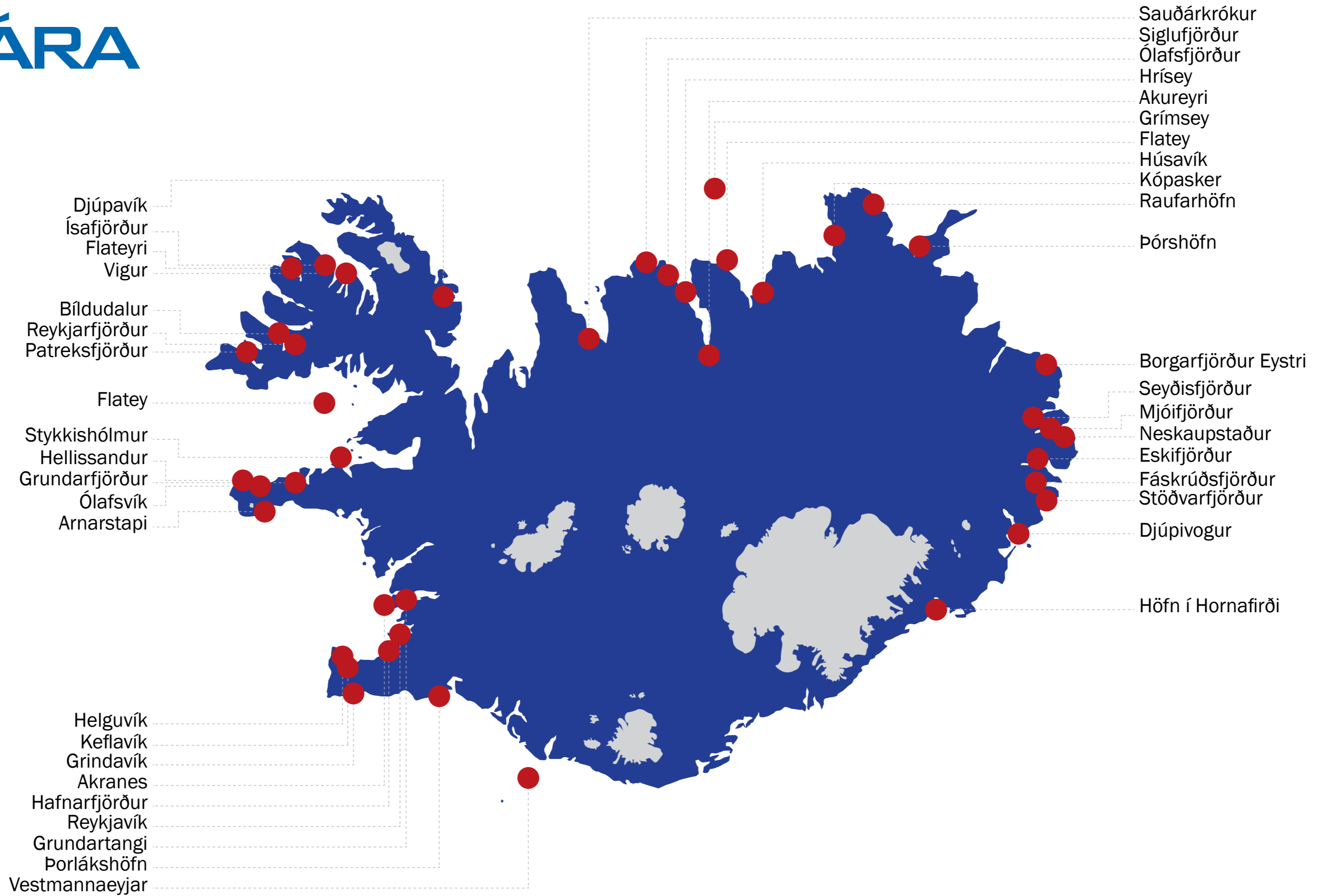


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# ICELAND

# GÁRA





## What is new?

- Gára, an Icelandic enterprise, exclusively specializes in port agency services for passenger vessels across all Icelandic ports and destinations. With substantial experience and support from our holding companies, TVG Zimsen & Eimskip, Gára has played a pivotal role in advancing Iceland's cruise industry.
- Presently, Gára is the leading choice for cruise call services in Iceland. With our dedicated team located in Reykjavík and representatives stationed along the Icelandic coast, we ensure unparalleled cruise call support. Through a single point of contact at our Reykjavík headquarters, cruise lines enjoy instant access to Iceland's ports.
- Our services include: Complete cruise call preparation for all Icelandic destinations, streamlined port clearance procedures, collaborative coordination with authorities, proficient crew handling, efficient turnaround operations, comprehensive logistics facilitated by TVG-Zimsen and Eimskip, secure warehouse storage solutions, and round-the-clock availability with our 24/7 service commitment.

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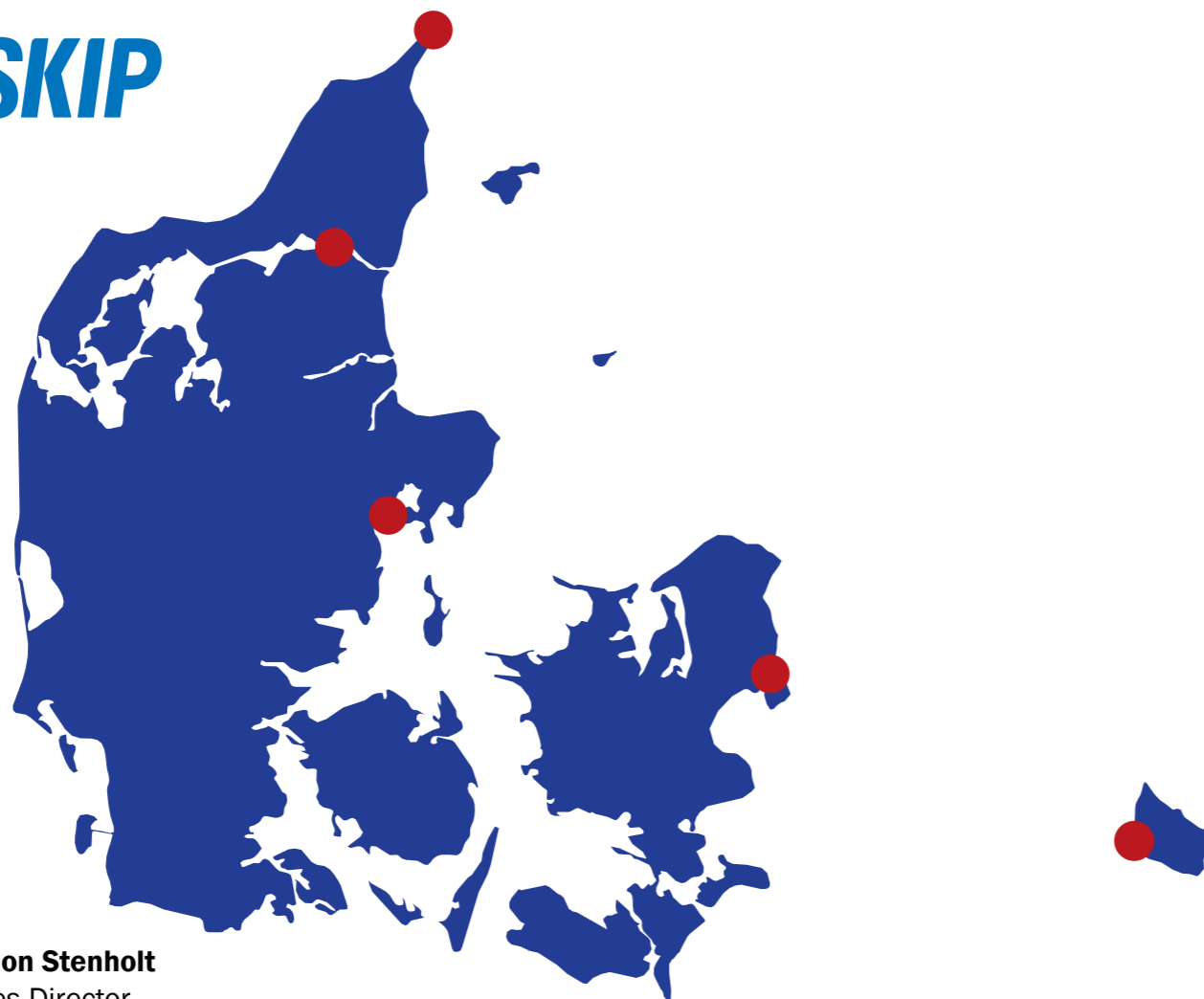
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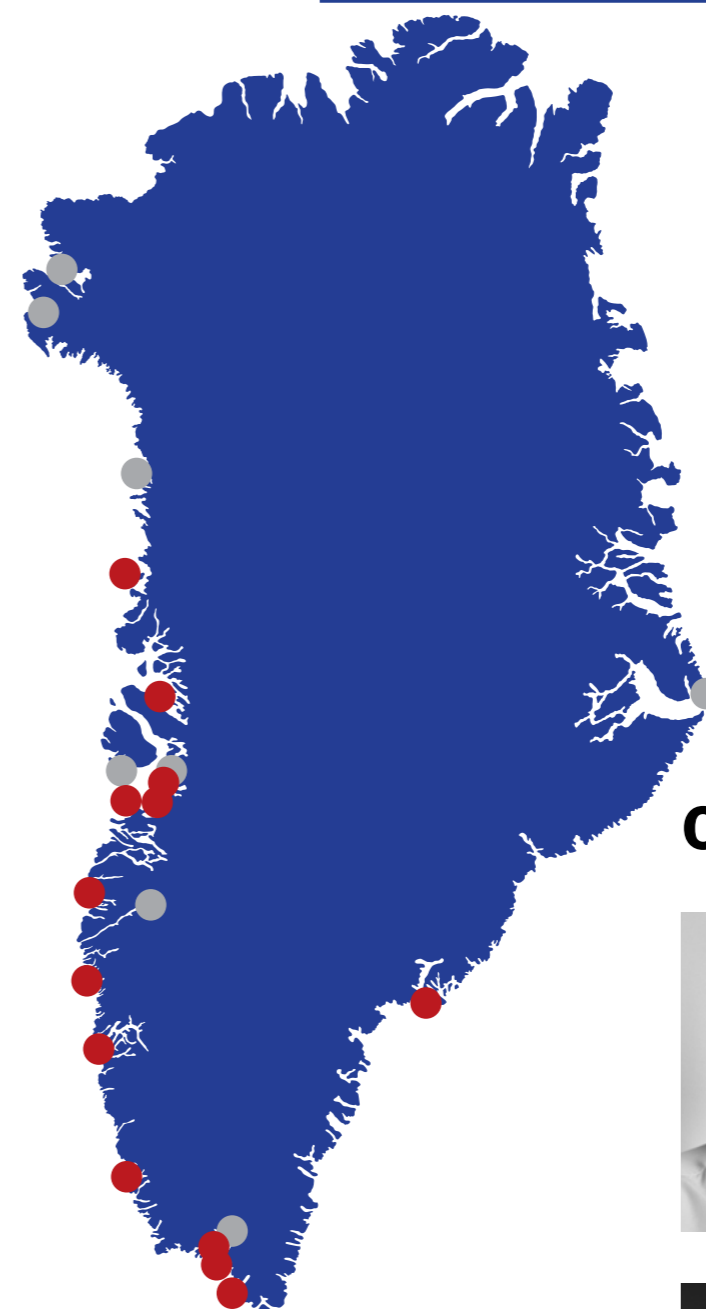
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## Global transport solutions

- Eimskip Denmark A/S is a proud member of the NAA family, providing global transport solutions. When nominating a port agency or a logistics partner, we know that local knowledge and reliability is crucial at each port and destination.
- For many years we have developed a unique platform within logistics supported by our extensive network, so we can offer a large variety of services such as: Fishing trawlers, cruise deliveries, navy & coast guard, stevedoring, warehousing, custom brokerage, IMDG dangerous goods handling, and worldwide freight forwarding.
- We simply deliver





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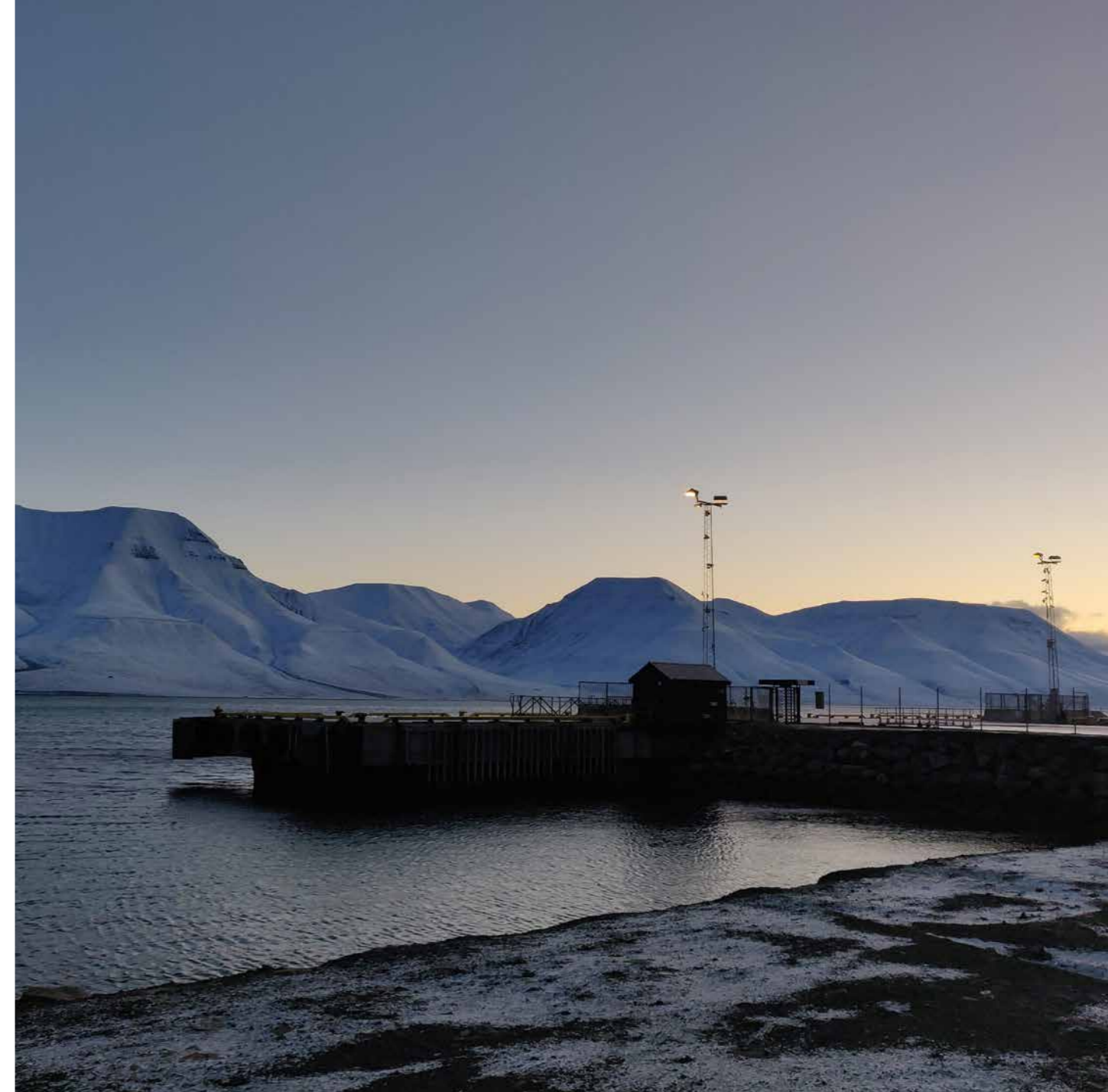
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## What is new?

- Earlier this year, Eimskip Greenland A/S acquired Royal Arctic Line's port agency and forwarding operations in Greenland. These include freight forwarding and port agency services for various foreign vessels, such as cruise ships, navy vessels, and trawlers in Greenland. The established RAL port agency service will remain unchanged under new ownership. With our experienced team and an even stronger port agency focus, we will serve all Greenlandic ports through our Nuuk office and agency network.
- Eimskip Greenland now offers global transportation and logistics solutions as part of a strong network in the North Atlantic. As Line Operators, we provide weekly coverage to Eimskip's destinations, including Reykjavik, Reydarfjordur, Thorshavn, Aarhus, Aalborg, Helsingborg, and Nuuk. Our services include LCL and FCL shipment pickups for all destinations.

# SVALBARD



## Contacts



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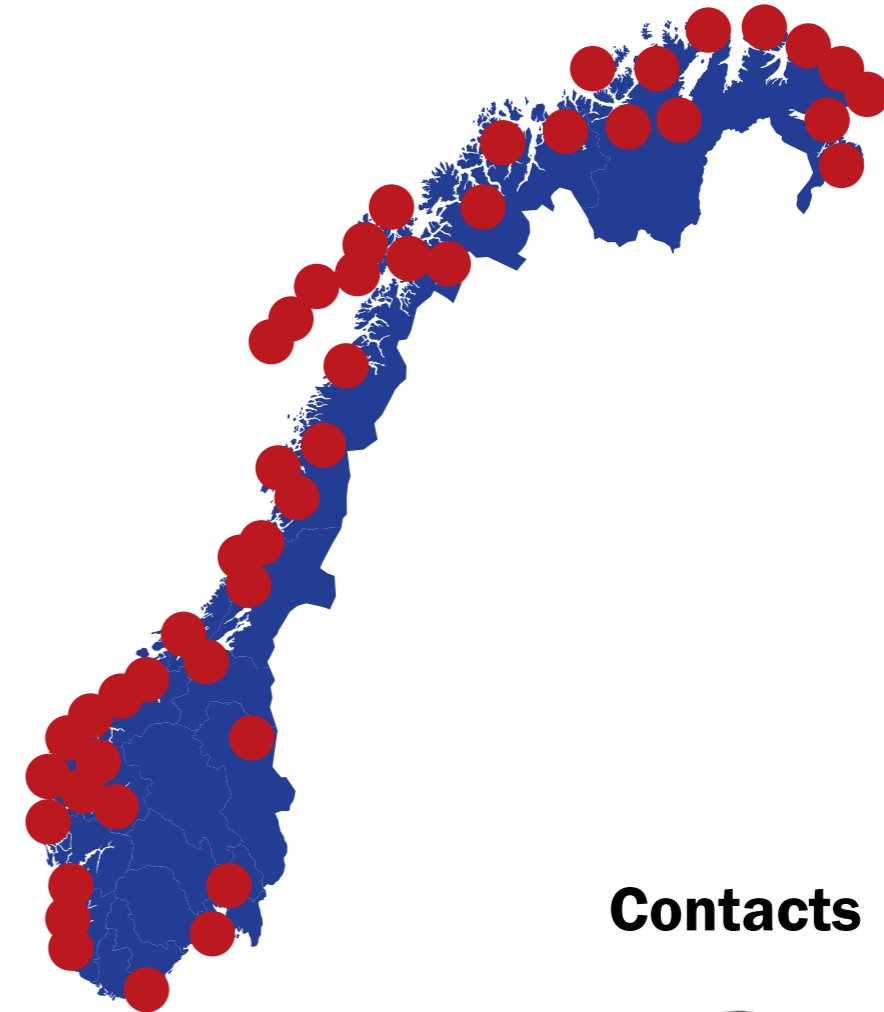
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## What is new?

- Pole Position has formed a strategic partnership with Svalbard Cruise Forum, in collaboration with 12 prominent local stakeholders in Longyearbyen and AECO. This alliance aims to enhance the overall experience for all stakeholders, both in the short and long run.
- We are pleased to confirm the acquisition of a new warehouse, signifying a significant expansion of Pole Position's storage capacity. This strategically located warehouse is poised to further elevate our ability to cater to the needs of our clients.
- The Norwegian Environmental Agency has put forth a proposal for a new set of recommendations in the Svalbard region. These proposed guidelines encompass restrictions on landing in protected areas, passenger limits within these areas, regulations pertaining to wildlife proximity, drone usage, and icebreaking activities.





## What is new?

- We are the top choice for reliable same-day deliveries throughout the Nordics, offering flexibility and unmatched door-to-door service.
- Our exceptional air network provides exclusive last-mile coverage in the Nordics, while our local presence spans Nordic countries, Belgium, Netherlands, UK, Baltic, and Poland.
- With 212 pick-up/delivery points at Nordic airports, we ensure widespread accessibility, available every day, 24/7.

## Contacts



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# CANADA



**F.K. Warren Ltd.**



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## What is new?

- FK Warren Ltd has over 125 years of agency experience in Canada with over 35 years of experience in the cruise industry.
- We have opened a new office in St. John's, allowing us to better service customers operating in the ever growing Newfoundland & Labrador expedition market.
- From a regulatory standpoint, there is a greater focus on providing detailed Vessel Voyage Plans when transiting in the Canadian Arctic.





Discover Truenorth



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## We look forward to seeing you in Iceland

- Our team specializes exclusively in luxury travel and event services, tailoring everything to meet each client's individual needs. We have vast experience in providing high quality services, where every detail is thought of and carefully planned.
- Discover Truenorth has serviced a wide variety of Superyachts, Yachts and Cruise Ships such as Sail Yacht A, Swan Hellenic, Yacht Calypso, SY Christopher and Ponant's Laperouse to name a few. We create unforgettable land-based excursions and events combining thrilling activities, epicurean experiences in nature, wildlife and unforgettable sightseeing. Working with skilled local guides, each specialized in different areas around Iceland, we make every experience unique and localized. Our operations stretch from Iceland to Faroe Islands and Greenland.



Skeljungur is an agent for Shell products in Iceland.



Ecomar offers high quality products for marine industry in operational and sanitation solutions

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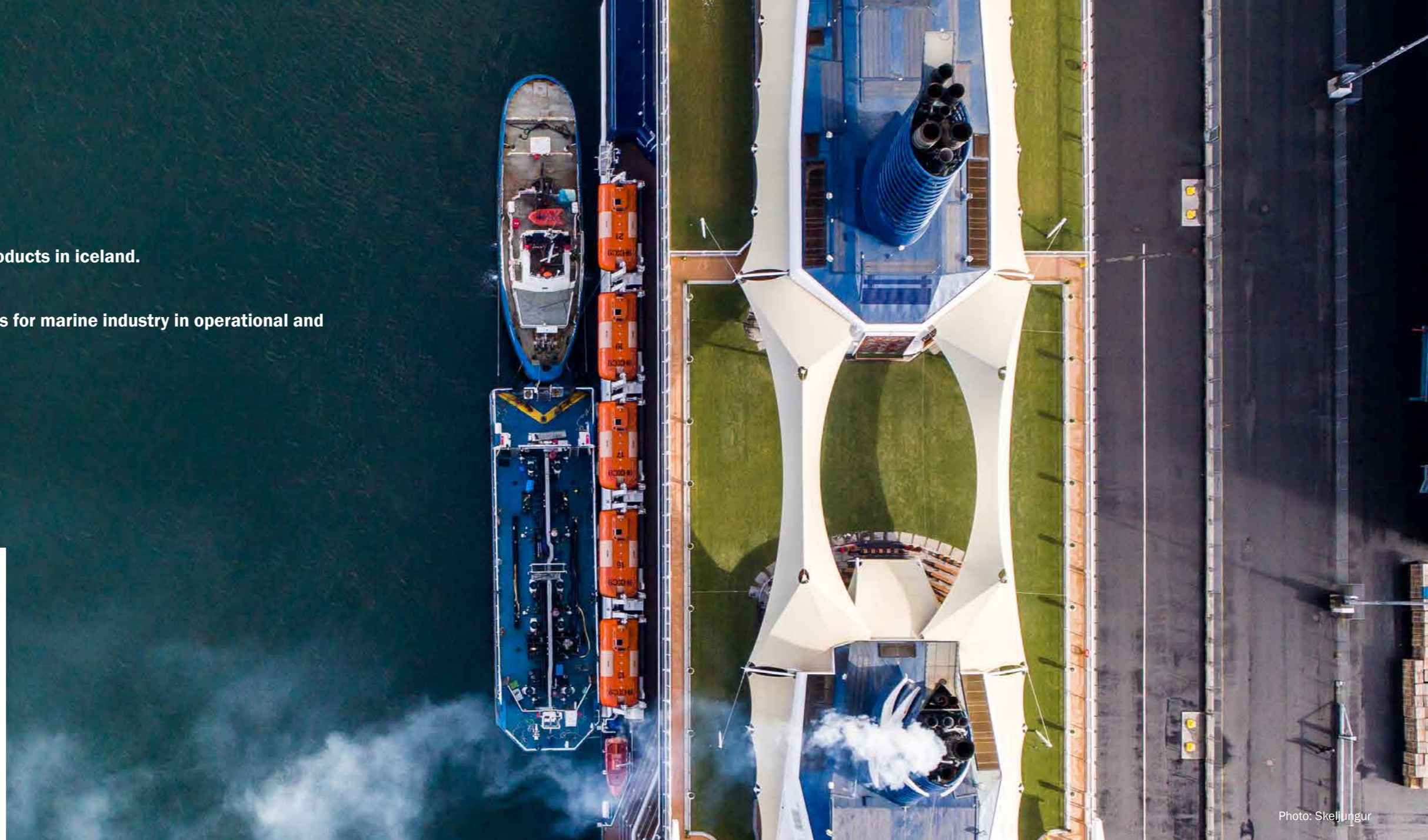


Photo: Skeljungur

## Invisible bunkering in Iceland

- From January 1st 2020 Iceland introduced a restriction of Sulphur within 12 miles zone around to 0.1%.
- Skeljungur offers fuel lubrication and operational production to vessels in major ports in Iceland.
- In Reykjavik, we offer invisible bunkering with high flexibility, large capacity, sludge and waste oil removal whilst bunkering.
- Due to increased traffic in Reykjavik we recommend pre booking the oil barge via e-mail: [isale@skeljungur.is](mailto:isale@skeljungur.is)



## Contacts

### Your all-in-one destination for North Atlantic supplies

- **Fresh Provisions:** Explore our array of fresh products, encompassing fish, meat, vegetables, and dairy.
- **Bonded Stores:** Uniquely, we're the sole ship chandler in Iceland with an assortment of duty-free goods, housed within our bonded warehouse. This selection features tobacco, alcohol, and other beverages.
- **Local Delights:** Our strong ties with Icelandic producers allow us to offer a diverse range of Icelandic goods.
- **Comprehensive Ship Supplies:** Beyond food provisions, we extend our offerings to cover spare parts, fresh flowers, medical supplies, cleaning essentials, and consumable parts.



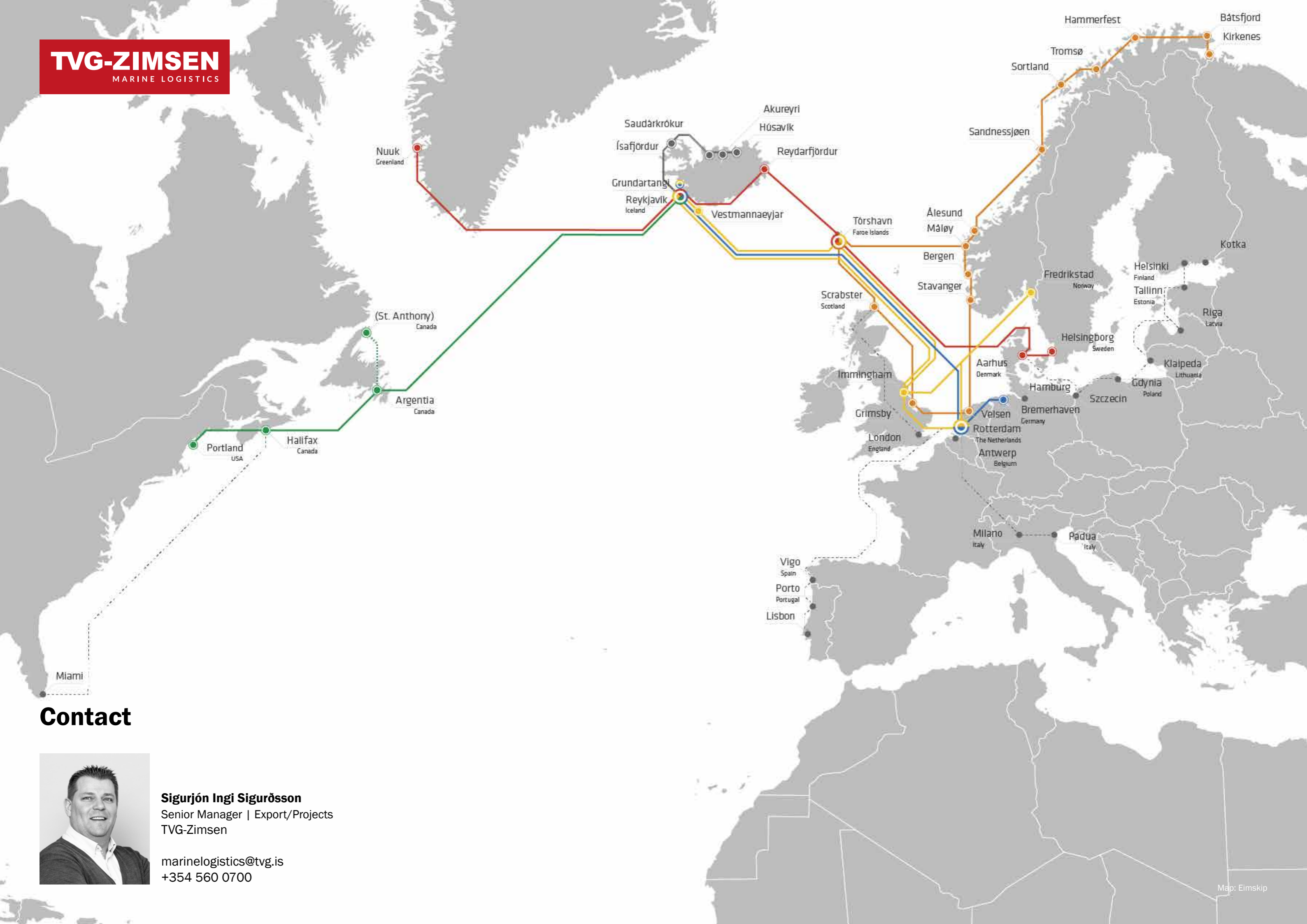
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THE NAA FAMILY

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GÁRA 

 EJEIMSKIP



F.K. Warren Ltd.

TVG-ZIMSEN  
MARINE LOGISTICS



Skeljungur



POLE POSITION  
LOGISTICS



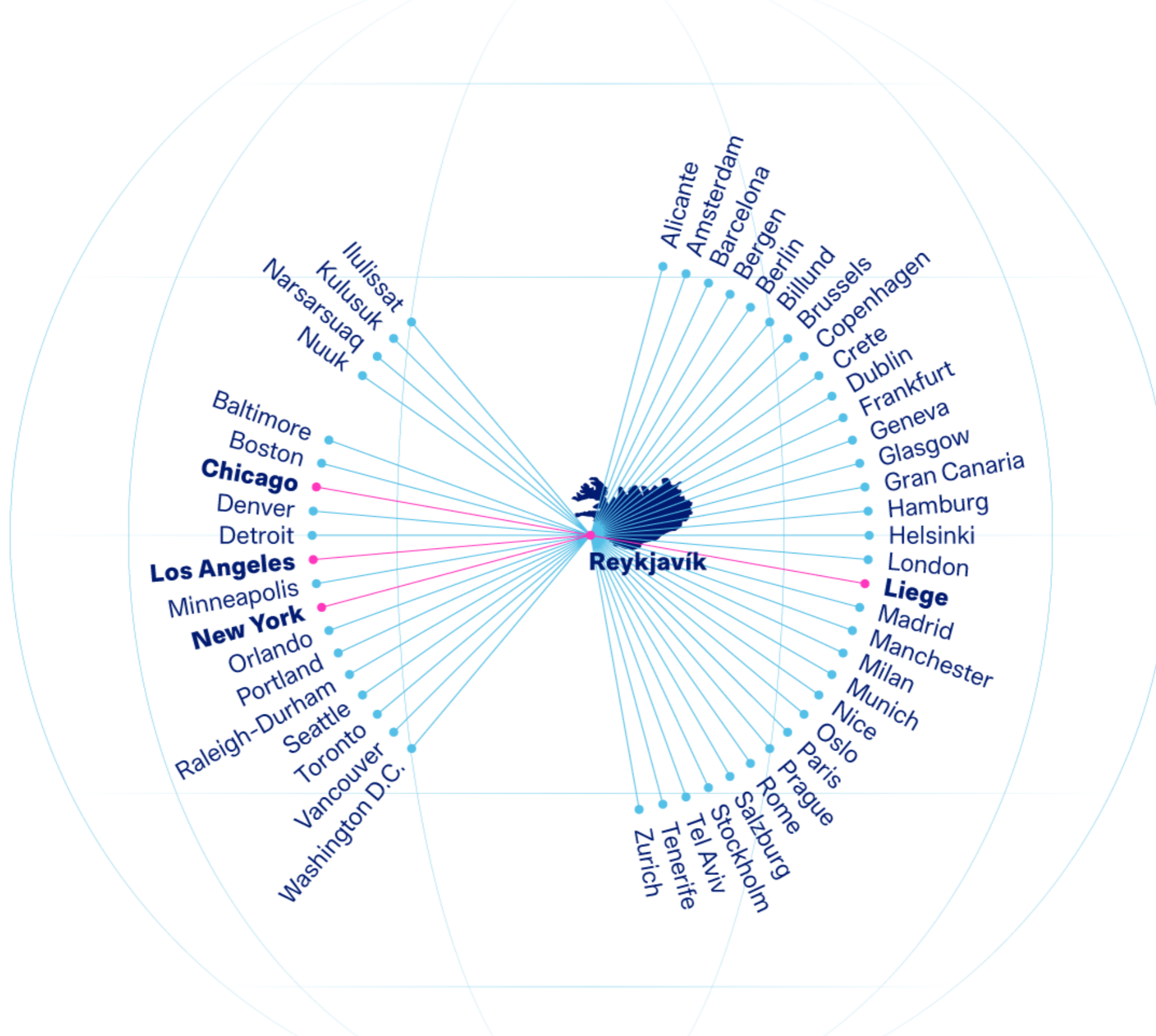
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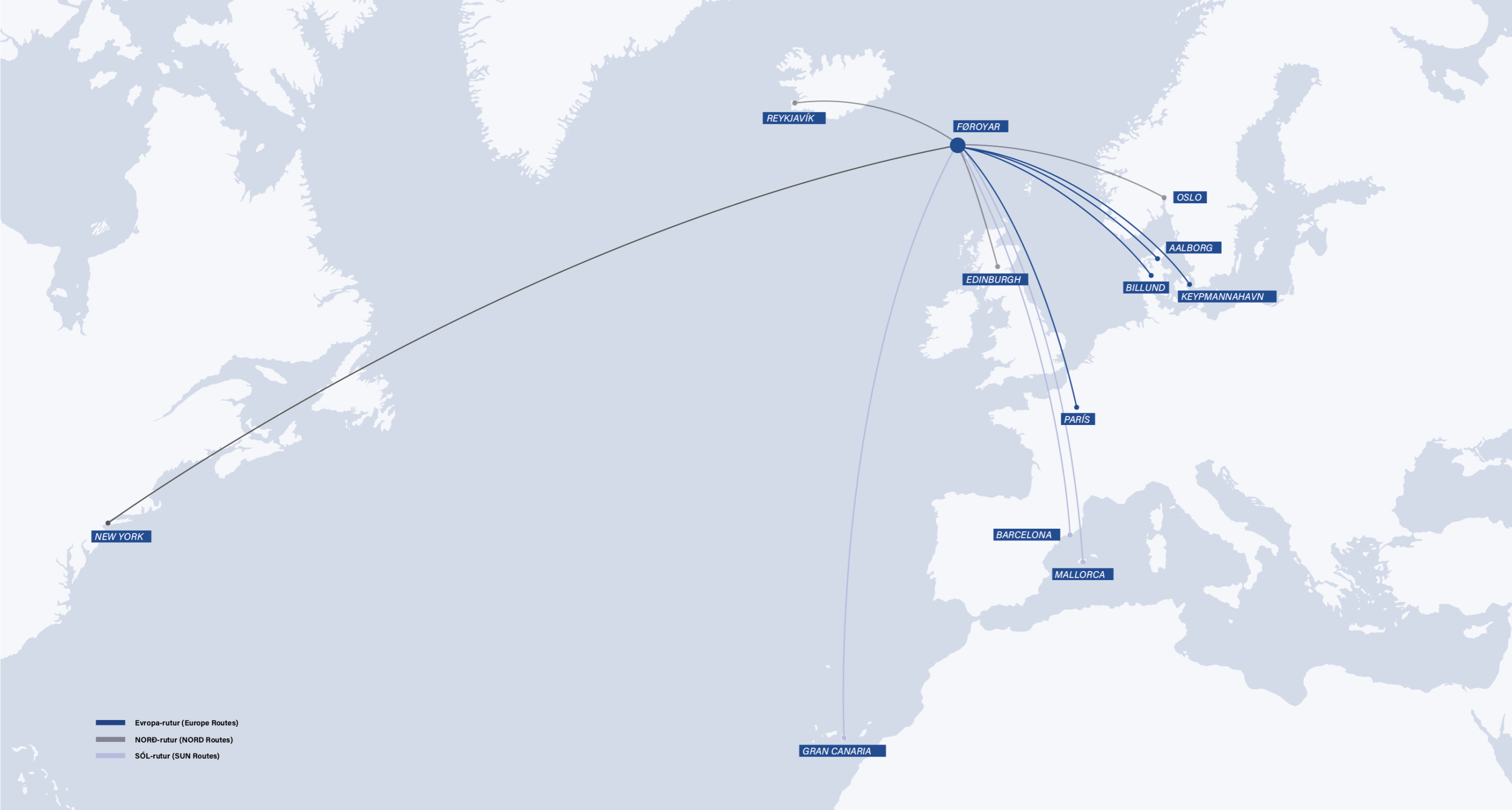
FAROE SHIP



Map: Icelandair 2023

Icelandair also offers flights to Vágur in the Faroe Islands.





- Evropa-rutur (Europe Routes)
- NORD-rutur (NORD Routes)
- SÓL-rutur (SUN Routes)



Photo: Aurora Expeditions

## Clean Up Iceland

Expedition cruise participants, including both guides and passengers, will be provided with the opportunity to disembark at designated coastal sites for the purpose of shoreline cleanup. This endeavor not only allows them to discover uncharted territories but also enables them to contribute positively to the local communities they are encountering. This serves as a prime illustration of community involvement and demonstrates the positive potential of utilizing tourism for beneficial purposes.

## Why cleanups?

Rising production, improper waste handling, and remarkable longevity have led to an escalating plastic pollution issue. Ocean currents frequently deposit a significant portion of this debris onto Icelandic coasts, originating from various global locations, frequently associated with the fishing sector.



Arctic Circle

 POLE POSITION LOGISTICS

 EIMSKIP

GÁRA 

 FAROE SHIP

Jetpak

 EIMSKIP

 F.K. Warren Ltd.

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