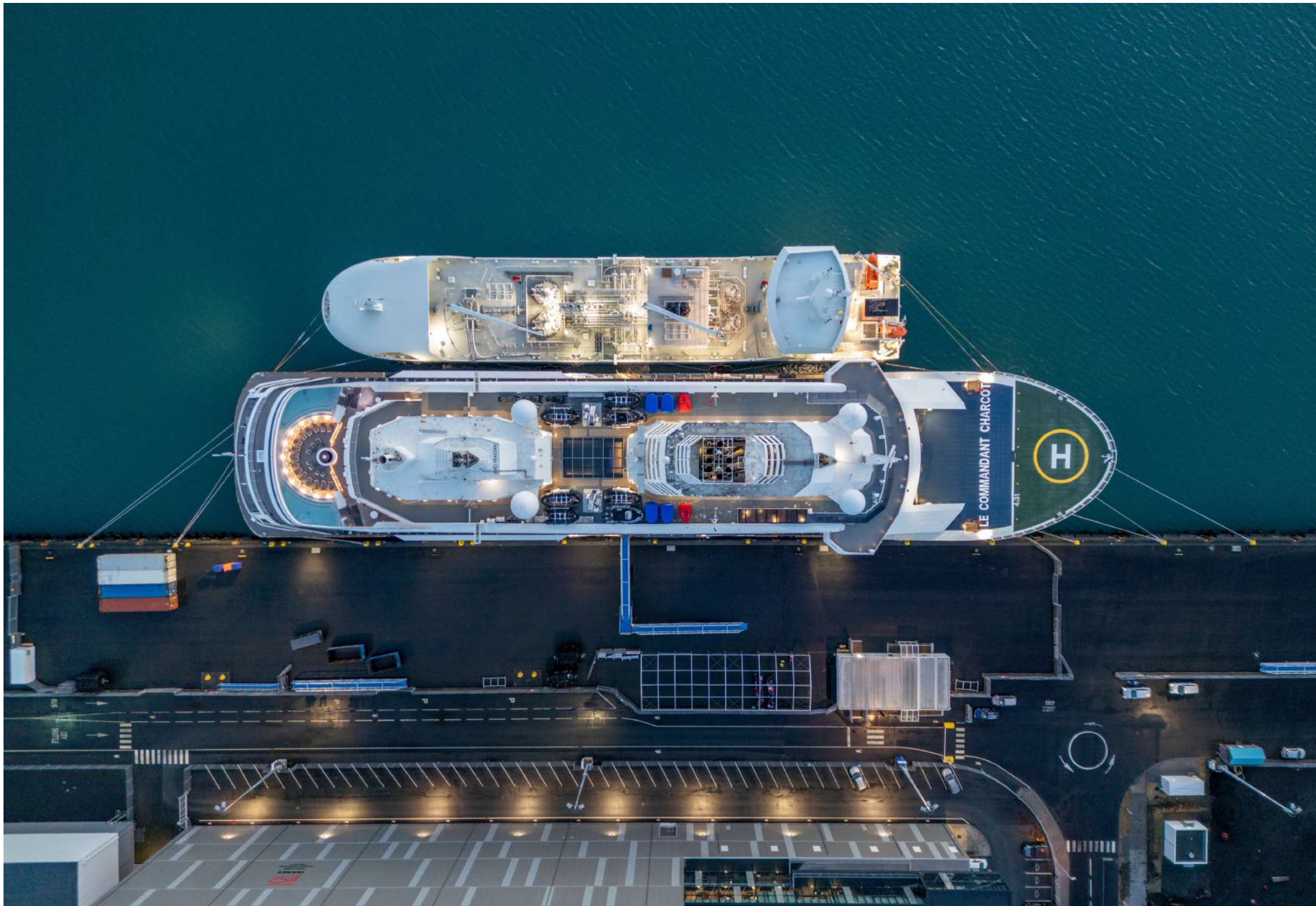


NAA
NORTH ATLANTIC AGENCY



NAA
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The North Atlantic Agency constitutes a business-to-business network comprising cruise ports and destinations situated within the North Atlantic/Arctic region.

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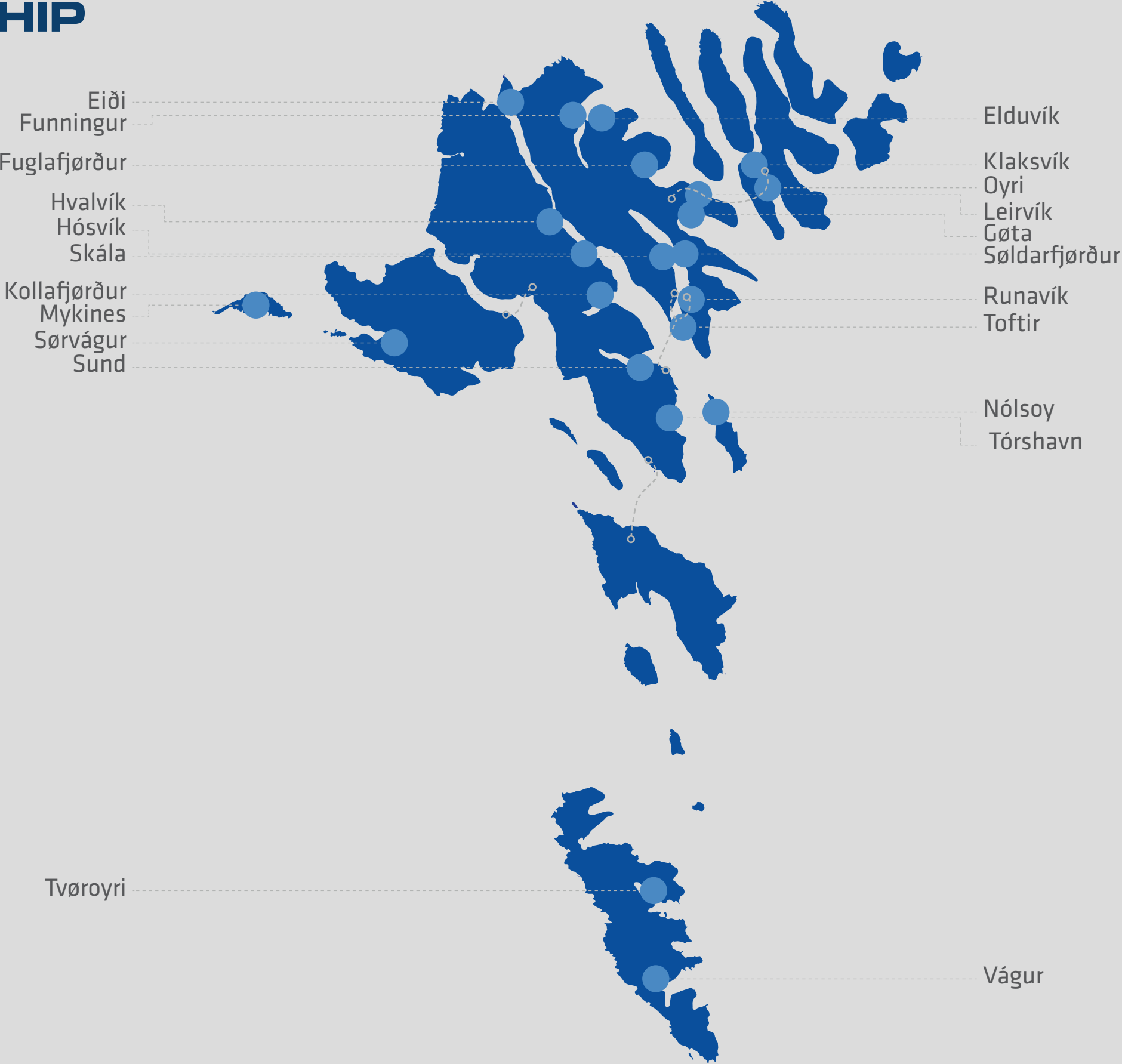
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Commencing our journey in 2014 with a trio of founding members, our network has since expanded to encompass approximately 11 members spanning across more than seven countries.

Acting as representatives for our esteemed members, we offer the wider cruise and logistics industry an unwaveringly professional and dependable partnership, augmenting value for all maritime vessels and their esteemed passengers.

FAROE ISLANDS



Check our website



In early 2021, the sub-sea tunnel connecting Streymoy and Eysturoy was completed. This tunnel, notable for featuring a roundabout, artistic lighting, and sculptures, marked a significant achievement. Additionally, there are plans to finalize another tunnel to Sandoy by the end of 2023. This well-established infrastructure greatly facilitates inter-island travel within the Faroe Islands.

Introducing the Hilton Garden Inn and Hotel Brandan, two new accommodations in Torshavn, along with the expansion of Hotel Føroyar. With these new additions and the enchanted Hotel Føroyar, we anticipate a substantial increase in tourist activity within the Faroe Islands. For instance, the number of guest stays increased from 169.102 in 2019 to 229.397 in 2023.

The expansion project at the port of Torshavn has been successfully concluded.

This expansion effort has resulted in the addition of nearly 900 meters of quayside space, boasting a depth of 15 meters.

Contacts

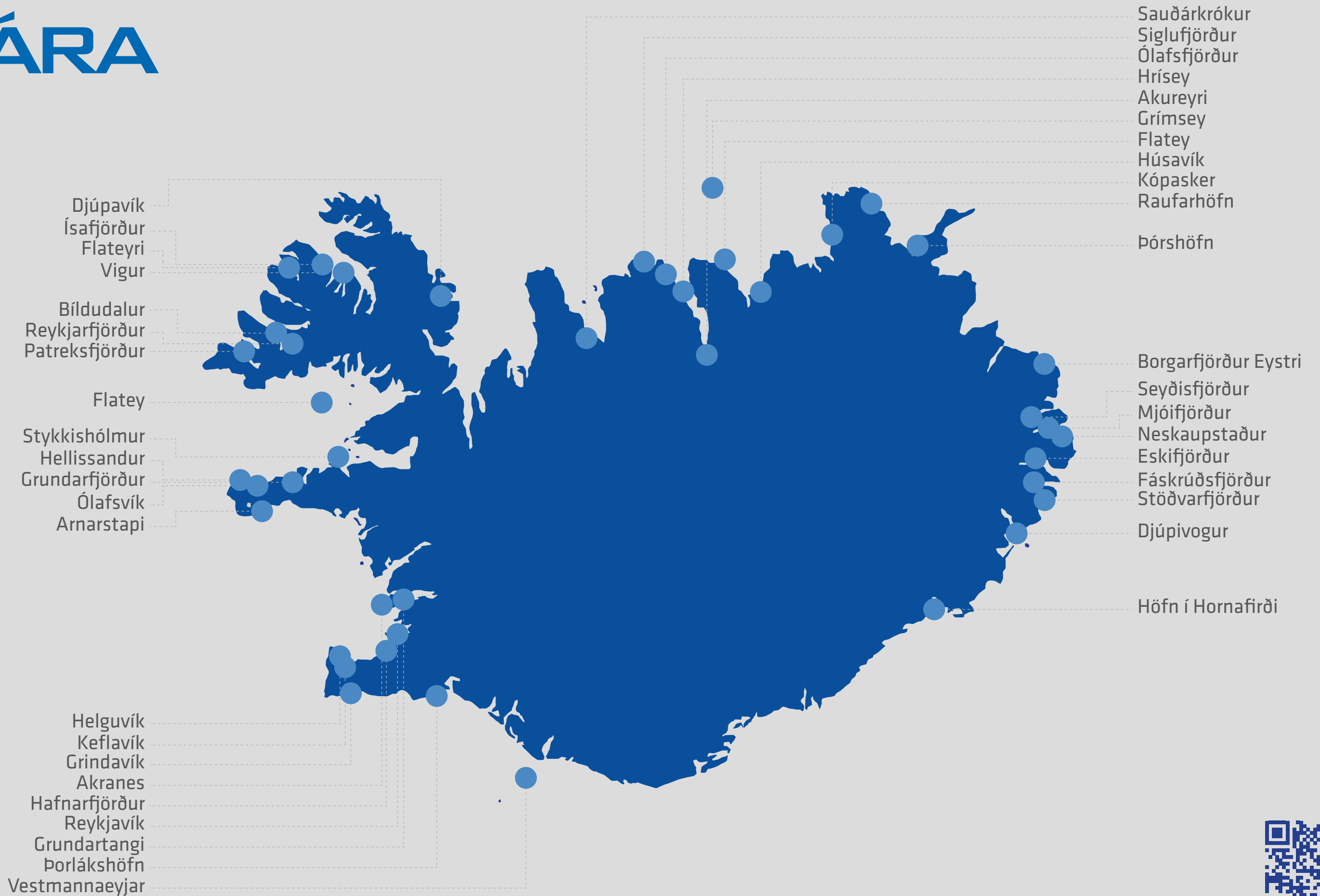


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ICELAND

GÁRA



Check our website



Gára, an Icelandic enterprise, exclusively specializes in port agency services for passenger vessels across all Icelandic ports and destinations. With substantial experience and support from our holding companies, TVG-Zimsen and Eimskip, Gára has played a pivotal role in advancing Iceland's cruise industry.

Presently, Gára is the leading choice for cruise call services in Iceland. With our dedicated team located in Reykjavík and representatives stationed along the Icelandic coast, we ensure unparalleled cruise call support. Through a single point of contact at our Reykjavík headquarters, cruise lines enjoy instant access to Iceland's ports.

Our services include: Complete cruise call preparation for all Icelandic destinations, streamlined port clearance procedures, collaborative coordination with authorities, proficient crew handling, efficient turnaround operations, comprehensive logistics facilitated by TVG-Zimsen and Eimskip, secure warehouse storage solutions, and round-the-clock availability with our 24/7 service commitment.

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**Global logistics
solutions powered by
Eimskip Denmark A/S.**

Eimskip Denmark A/S, a proud member of the NAA family, delivers comprehensive global transport solutions.

We recognize the importance of local knowledge and reliability when selecting port agencies or logistics partners for every port and destination.



Over the years, we have built a unique logistics platform supported by our extensive world-wide network. This enables us to provide a wide range of logistics solutions, including fishing trawlers, cruise deliveries, navy and coast guard services, stevedoring, warehousing, custom brokerage, dangerous goods handling, and global freight forwarding.



Check our website



Reintroduction of Cruise Passenger Tax at a rate of DKK 50 per passenger per port call or arrival at the anchorage, effective January 1, 2024.

Doubling of Port Taxes on large cruise ships with a gross tonnage of 30,000 GT or more, effective from January 1, 2024.

Introduction of a new Environmental and Maintenance fee. The fee is based on the number of cruise passengers onboard the ship at the time of disembarkation. The fee is between DKK 25 and up to DKK 50 per passenger. Effective January 1, 2024.

Ban on Heavy Fuel Oil (HFO) in Greenland from July 1, 2024.



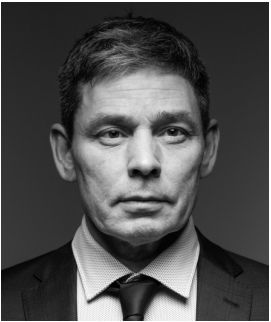
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Pole Position Logistics has formed a strategic partnership with Svalbard Cruise Forum, in collaboration with 12 prominent local stakeholders in Longyearbyen and AECO. Through dedicated and local collaboration, the forum will steer Svalbard cruise tourism in a future-oriented and sustainable direction. The Svalbard Cruise Forum will coordinate future cruise traffic to Longyearbyen. The goal is to improve the experience for everyone involved, in the short and long term.



We are pleased to announce the acquisition of a new warehouse, marking a significant expansion of Pole Position’s storage capacity. This strategically located warehouse will enhance our capability to meet the diverse needs of our clients effectively.

From 2025 Pole Position Logistics has their own in-house freight forwarding team and provides, the air freight with a charter airplane from the mainland to Longyearbyen.

Store Norske has been mining in Svalbard since 1916. The mine closed in the summer of 2025; now it’s time to “clean up the mine” and further develop the area around Kullkaia. This will take place in the coming years.

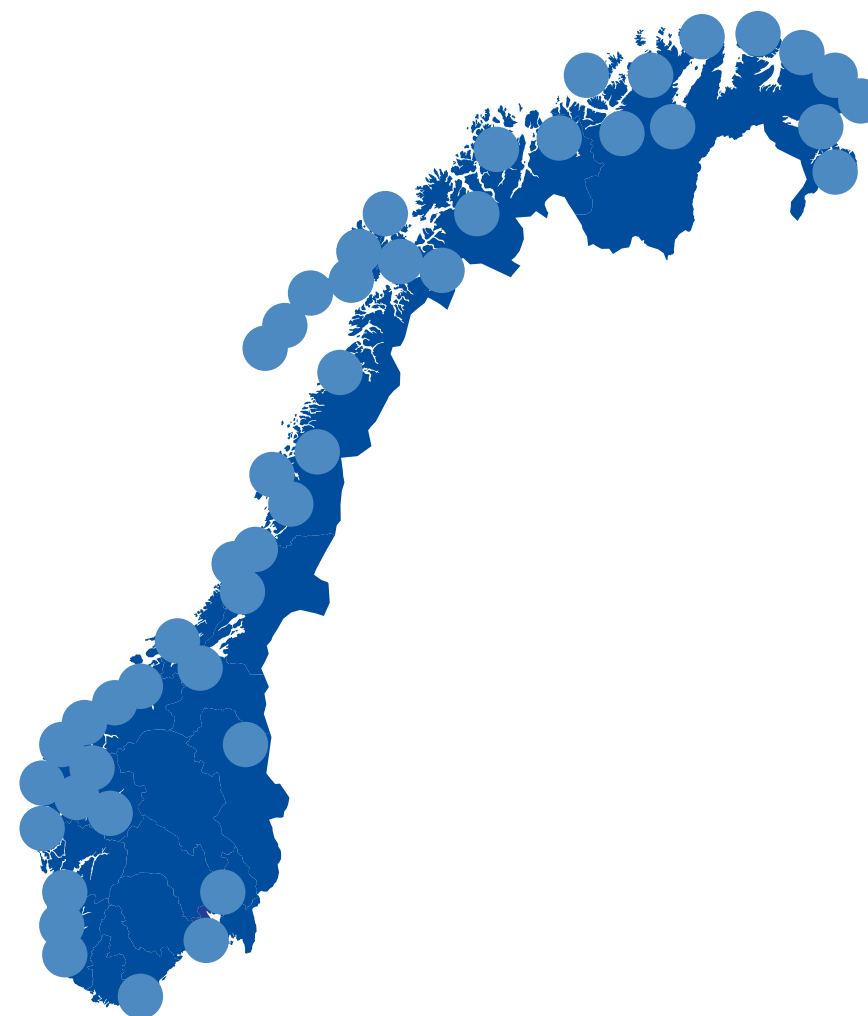
As a full agent, we are also actively developing suitable shore-ex programs for our clients. In addition to the operational side we provide to all vessels, we also ensure that passengers receive a full experience in Longyearbyen before there voyage.



Check our website

NORWAY

Jetpak



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Jetpak provides logistics solutions with unmatched speed. We tailor each shipment to your specific requirements and transport it from sender to recipient via the quickest route available. With over 40 years of experience in express delivery, we ensure high-quality, precise, and on-time delivery.

Through our extensive network of partners, presence at major airports, and proprietary IT system, Jena, we minimize lead times for door-to-door deliveries. With access to approximately 4,000 daily flight departures and our own handling areas, we guarantee minimal handling times and enhanced control over the flow of goods. Your shipment is promptly picked up and delivered door-to-door within hours across the Nordics and Europe, including direct delivery to production lines if necessary. With operations in over 170 destinations, Jetpak ensures efficient and reliable service.

In 2023, Jetpak expanded through the acquisition of three companies, two in Sweden and one in Norway. This strategic expansion underscores our dedication to improving services and bolstering our presence in the Nordic region, offering customers an expanded range of solutions and capabilities.



Check our website

CANADA



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F. K. Warren Ltd. has been operating as vessel agents in Canada for over 125 years, with over 35 years of experience in the cruise industry. With five dedicated offices across Canada, we can handle your vessel at any port.



We streamline your operations by handling not only vessel agency in the Canadian Arctic, but also providing valuable permitting services, allowing your vessels to visit the most soughtafter locations.

We maintain strong relationships with government and regulatory bodies in Canada, ensuring our clients have the most up to date and accurate information.



Check our website

Your Luxury DMC in Iceland



Discover Truenorth



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Discover Truenorth specializes in luxury travel and event services, customizing every detail to suit each client's unique preferences. With extensive experience in delivering high-quality services, we ensure every aspect is meticulously planned and executed.

Our portfolio includes an array of superyachts, yachts, and cruise ships, including notable names such as Sail Yacht A, Swan Hellenic, Yacht Calypso, SY Christopher and Ponant's Le Lapérouse.

We craft unforgettable onshore excursions and events, encompassing thrilling activities, epicurean delights in nature, wildlife encounters, and unrivaled sightseeing. collaborating with expert local guides, each specializing in different regions across Iceland, we guarantee every experience is unique and tailored.

Our operations span across Iceland, the Faroe Islands, and Greenland.



Check our website

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Invisible bunkering in Iceland

Skeljungur offers fuel lubrication and operational production to vessels in major ports in Iceland.

From January 1st 2020 Iceland introduced a restriction of Sulphur within 12 miles zone around to 0.1%.

In Reykjavik, we offer invisible bunkering with high flexibility, large capacity, sludge and waste oil removal whilst bunkering.

Due to increased traffic in Reykjavik we recommend prebooking the oil barge via e-mail: isale@skeljungur.is



Skeljungur is an agent for Shell products in Iceland.



ECOMAR

Ecomar offers high quality products for marine industry in operational and sanitation solutions.



Check our website



Your all-in-one destination for North Atlantic supplies

Fresh Provisions

Explore our array of fresh products, encompassing fish, meat, vegetables and dairy.

Bonded Stores

Uniquely, we're the sole ship chandler in Iceland with an assortment of duty-free goods, housed within our bonded warehouse. This selection features tobacco, alcohol, and other beverages.

Local Delights

Our strong ties with Icelandic producers allow us to offer a diverse range of Icelandic goods.

Comprehensive Ship Supplies

Beyond food provisions, we extend our offerings to cover spare parts, fresh flowers, medical supplies, cleaning essentials, and consumable parts.

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Check our website

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TVG-Zimsen is a comprehensive transportation company that provides global solutions for importing, exporting, and transit services.

We maintain affiliations with major transport firms worldwide, leveraging their extensive service networks and production systems to ensure efficient operations.



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GÁRA 

 EIMSKIP

 FAROE SHIP

Jetpak



TVG-ZIMSEN

Discover Truenorth



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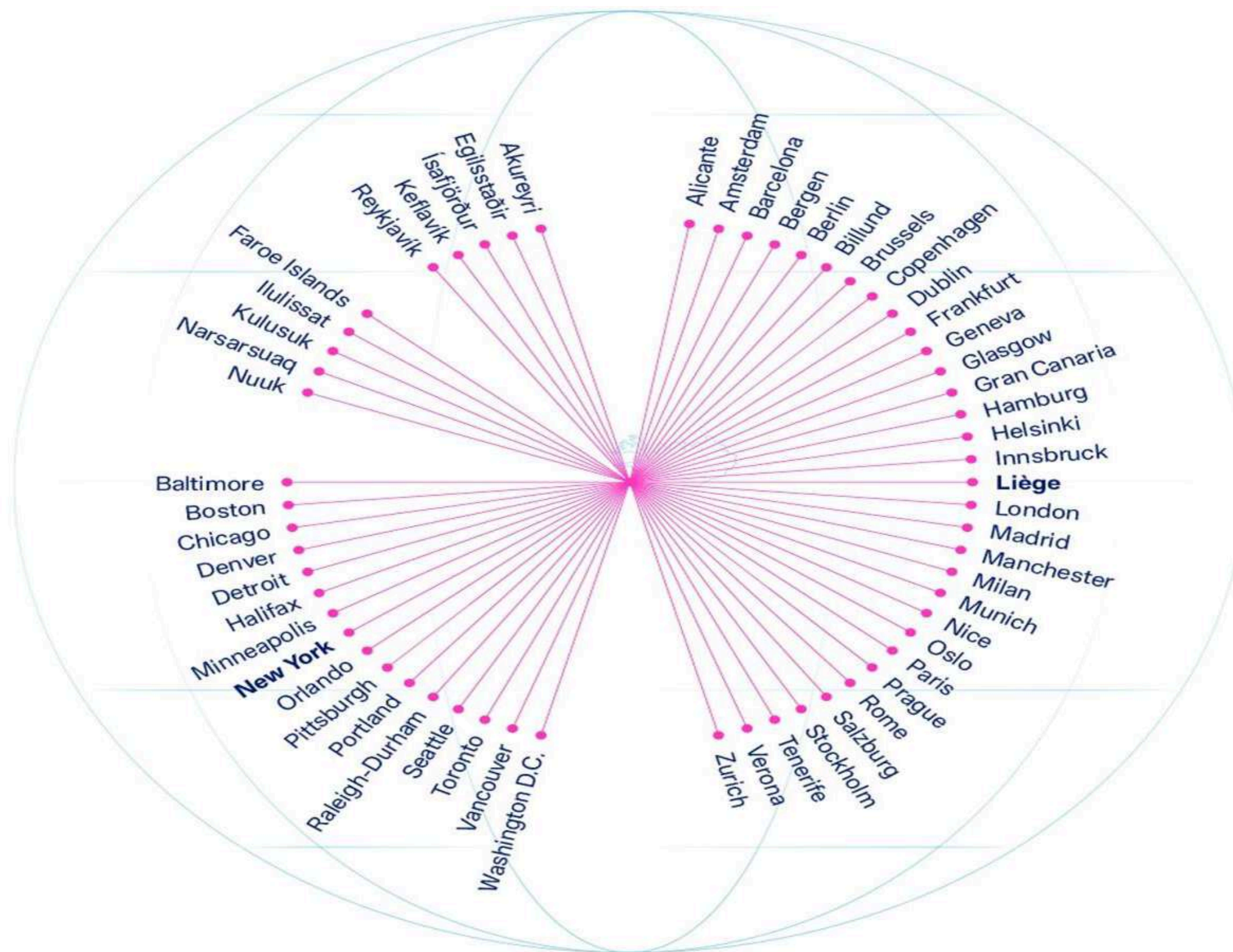


POLE POSITION
LOGISTICS



Skeljungur

SKIPAKOSTUR





Atlantic Airways Routemap

REYKJAVIK

FAROE ISLANDS

OSLO

AALBORG

COPENHAGEN

BILLUND

EDINBURGH

LONDON

PARIS

BARCELONA

MALLORCA

TENERIFE

GRAN CANARIA



International flight options with Air Greenland

Map: Air Greenland 2025



Clean Up Iceland

Expedition cruise participants, including both guides and passengers, will be provided with the opportunity to disembark at designated coastal sites for the purpose of shoreline cleanup. This endeavor allows them to discover uncharted territories and enables them to contribute positively to the local communities they are encountering. This serves as a prime illustration of community involvement and demonstrates the positive potential of utilizing tourism for beneficial purposes.

Why cleanups?

Rising production, improper waste handling, and remarkable longevity have led to an escalating plastic pollution issue. Ocean currents frequently deposit a significant portion of this debris onto Icelandic coasts, originating from various global locations, frequently associated with the fishing sector.

AECO 



NAA

NORTH ATLANTIC AGENCY

Arctic Circle



POLE POSITION
LOGISTICS

EIMSKIP

GÁRA 
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MARINE LOGISTICS



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