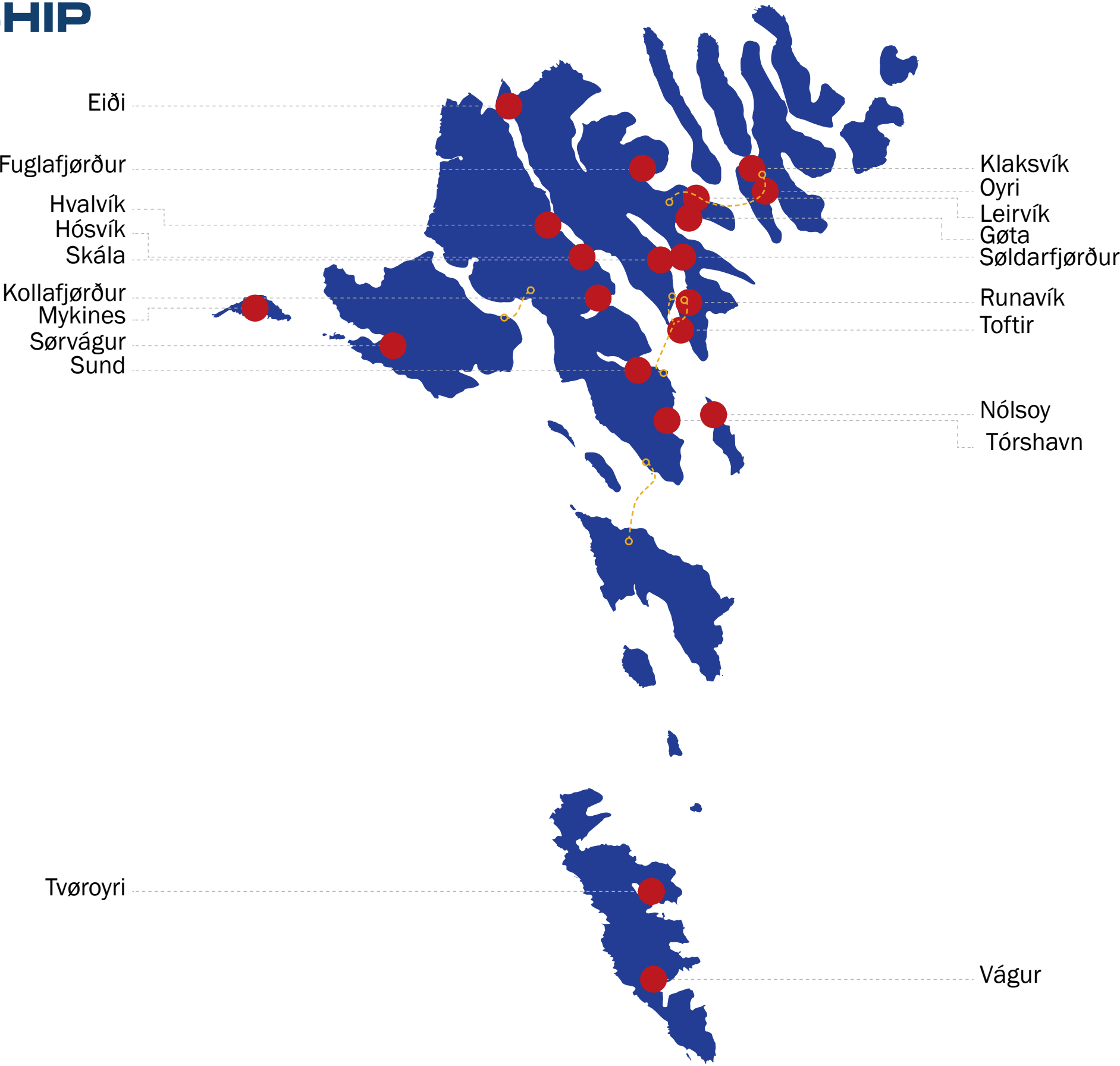


A large iceberg with a blue-tinted background and the NAA logo overlaid. The iceberg is composed of several vertical columns of ice, with a dark, rocky base visible at the water's surface. The water is calm, reflecting the blue tones of the ice and sky. The sky is a pale, hazy blue. The NAA logo is centered in the upper half of the image, consisting of the letters 'NAA' in a large, bold, dark blue font, with the words 'NORTH ATLANTIC AGENCY' in a smaller, dark blue font directly below it.

NAA
NORTH ATLANTIC AGENCY

FOUNDING PARTNER: FAROE ISLANDS





What is new?

- The new and expanded port of Tórshavn is now ready and thereby almost 900 metres of quayside with a depth of 15 meters have been added.
- With the new Hotel Hilton and Hotel Brandan and the expansion of other hotels the hotel capacity in Tórshavn has been doubled since 2020 and is now appr. 500 rooms.
- The expansion of the Faroese infrastructure is ongoing. In 2021 the sub-sea tunnel between Streymoy and Eysturoy was open to the public – the first sub-sea tunnel to have a round-about and artistic lightning and sculptures. In late 2023 the sub-sea tunnel between Streymoy and Sandoy will finish. The tunnel will be 10,6 kilometres long.

Contacts



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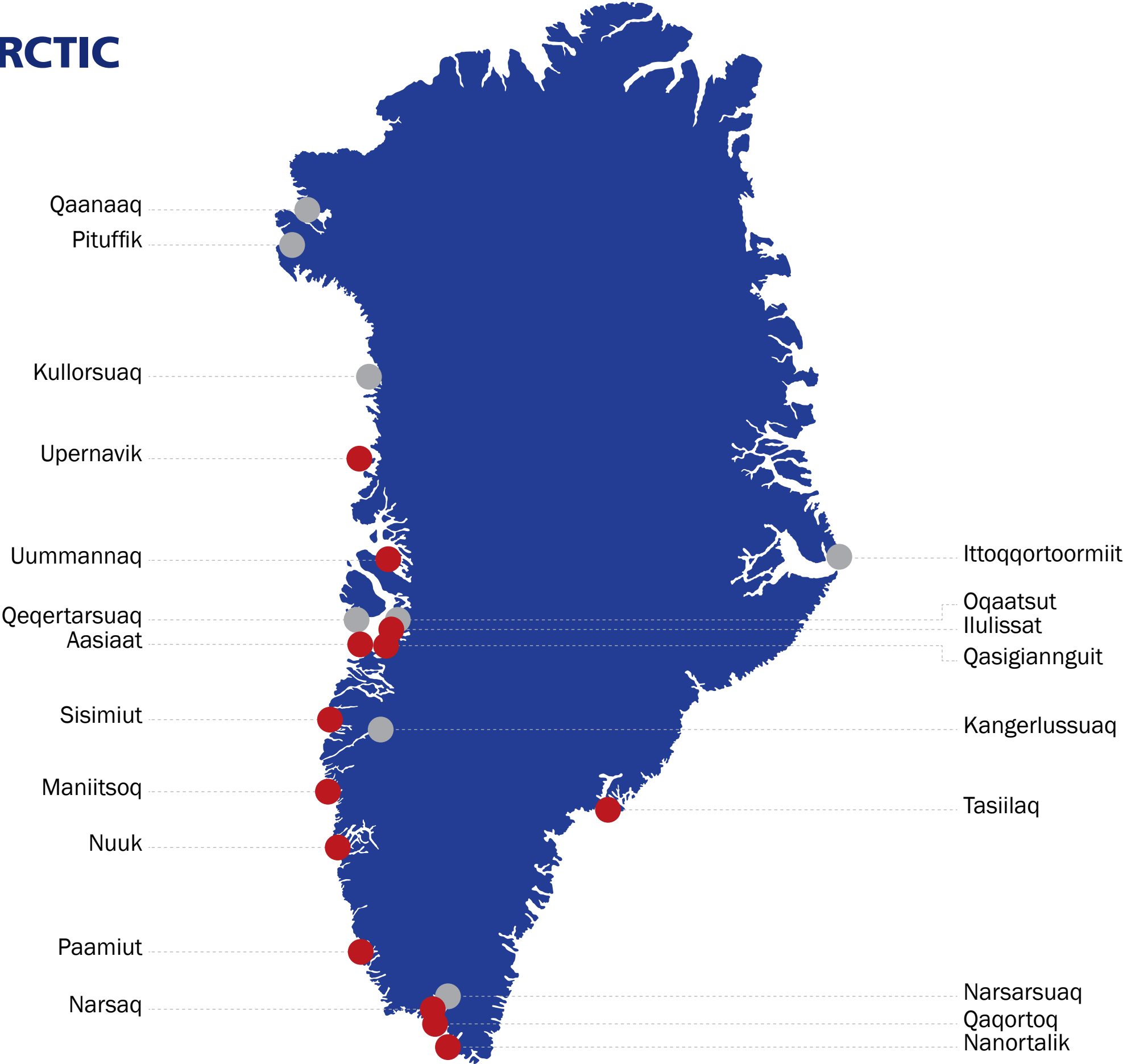
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FOUNDING PARTNER: GREENLAND





What is new?

- Last year we experienced problems regarding crew needing visas to disembark in Greenland. This was due to authorities not able to issue transit visas. The problem is not solved yet, but we hope it will be in time for the season start.
- Hotel Qaqortoq in South Greenland will invest and expand so it will be ready for the new airport, that will be ready in 2025. A new hotel project is in public hearing, and if granted it will be in Kapisillit, in Nuuk fjord. With the new airport in Nuuk, Ilulissat and Qaqortoq there will be need for more accommodations.
- Per 18th May, all travel entry restrictions will be lifted. If the situation changes, new restrictions may be introduced. Ships will still be required to send MDoH (Medical Declaration of Health) for each port call to the corresponding agent.

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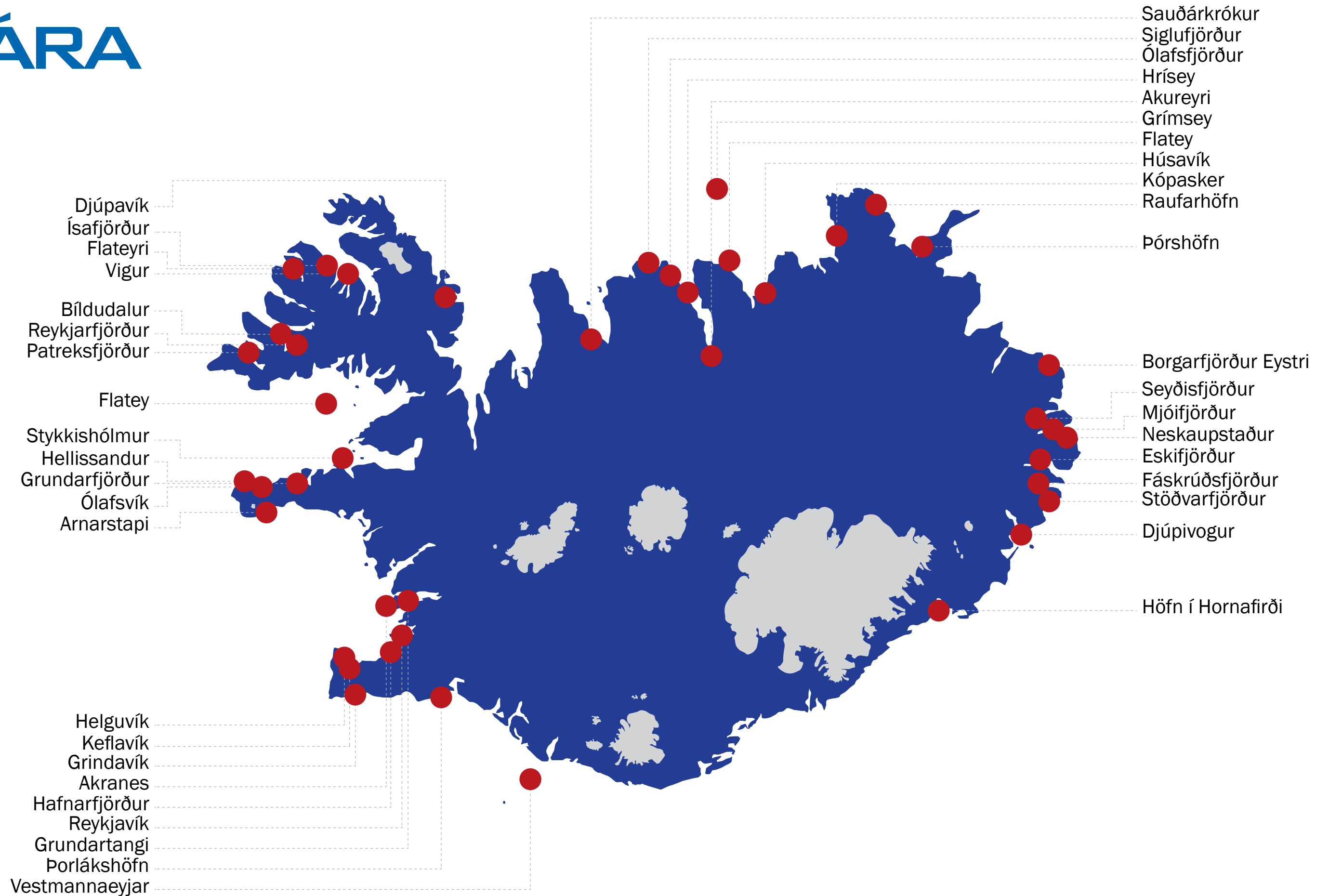


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FOUNDING PARTNER: ICELAND

GÁRA





What is new?

- Immigration authorities in Iceland have postponed implementing the Entry Exit system in Iceland until December 2023.
- To meet the high influx of Schengen visa requests from seafarers who are signing off in Iceland the immigration has confirmed that seafarers holding a valid seaman's book or seafarer's identity document issued in accordance with ILO 108 and 185 do not need a visa when entering Iceland to embark on a ship or when disembarking in Iceland. Seafarers can travel home without a visa if they travel through third countries and exit the Schengen area directly from Iceland.
- This year the port of Reykjavik is requiring vessels to fill out EPI (The Environmental Port Index) after their call in Reykjavik. The hope of this new system is optimizing vessels operations and implement sustainable change. Port of Reykjavik also announced that they will be building a cruise terminal in Sundahofn and that it will be completed for the cruise season 2025.
- Extension of the pier Sundabakki in port of Isafjordur will be completed in May of this year. The old pier is 190m (draft 8,2m), new addition is 320m (draft 10m), which means that the pier will be total 510m in length.

Contacts



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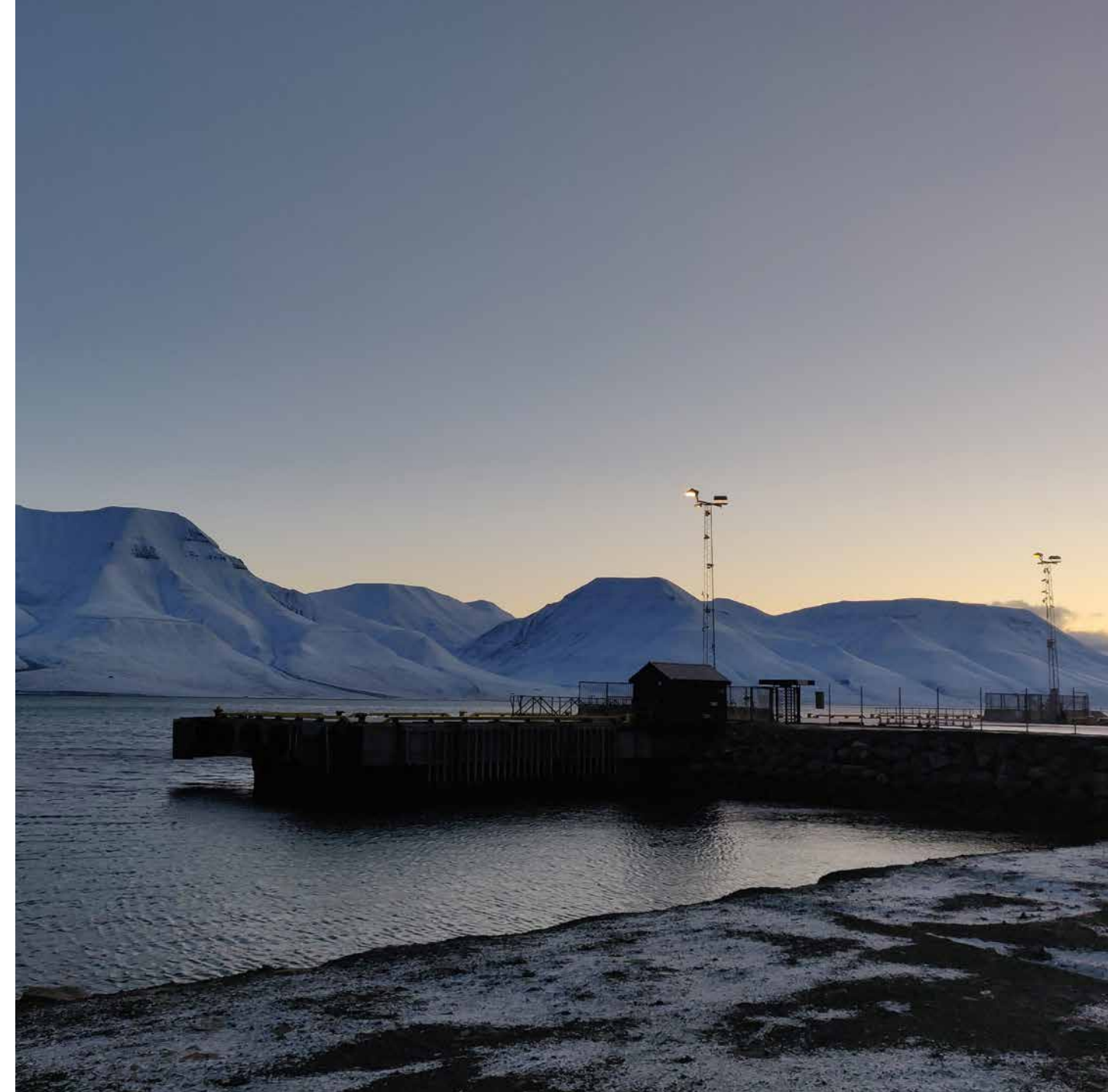
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MEMBER: SVALBARD



What is new?

- Pole Position has a partnership with Svalbard Cruise Forum together with 12 local key players in Longyearbyen and AECO. The goal is to improve the experience for everyone involved, in the short and long term.
- Confirmation of a new warehouse is a fact. As a result, Pole Position has more storage space, and the warehouse will be built at an optimal location to serve our clients even better.
- The Norwegian Environmental Agency has submitted a proposal for a new recommendation in Svalbard. The recommendations and new rules will affect the prohibition of landing in protected areas, limitation of passengers in protected areas, distance rules regarding wildlife, drone use and icebreaking.

Contacts



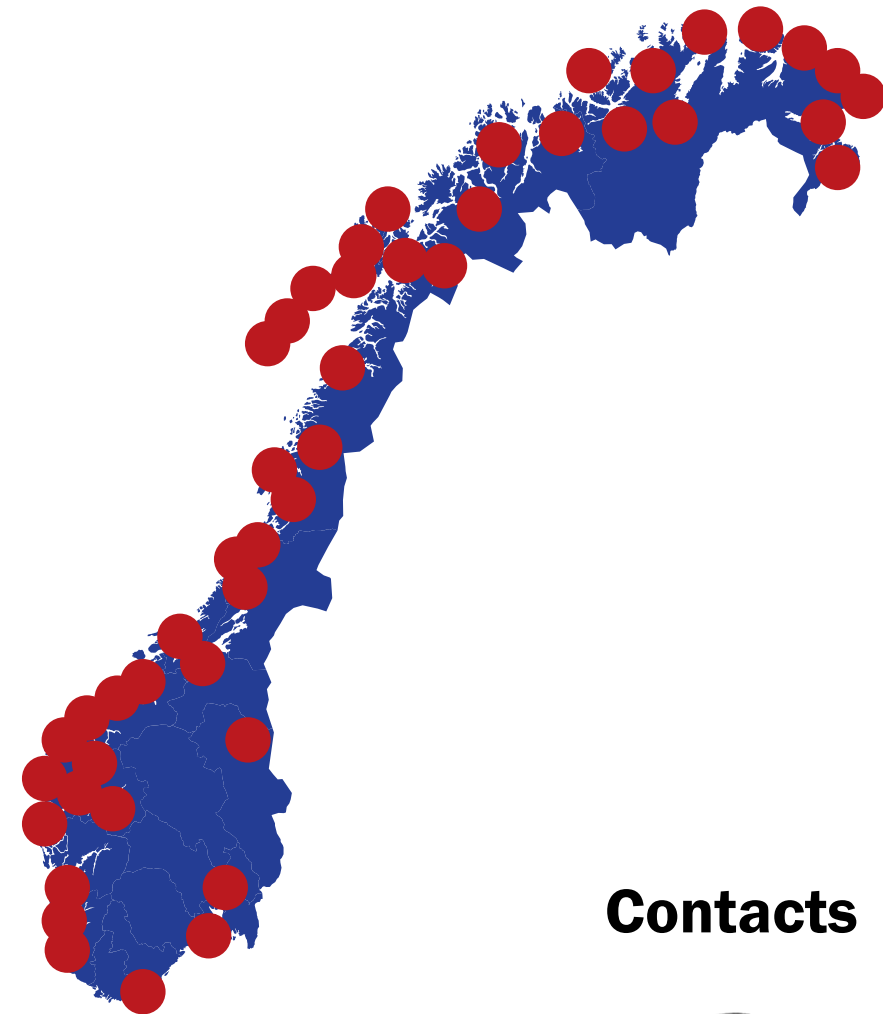
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MEMBER: NORWAY

Jetpak



What is new?

- The most reliable and flexible door-to-door supplier for same-day deliveries across the Nordics
- Unparalleled air network with unique last-mile coverage in the Nordics
 - Local presence across all Nordic countries and Belgium, Netherlands, UK, Baltic and Poland
 - Present at all Nordic airports with 212 pick-up / delivery locations.
- Available 24/7/365

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MEMBER: CANADA



F.K. Warren Ltd.



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What is new?

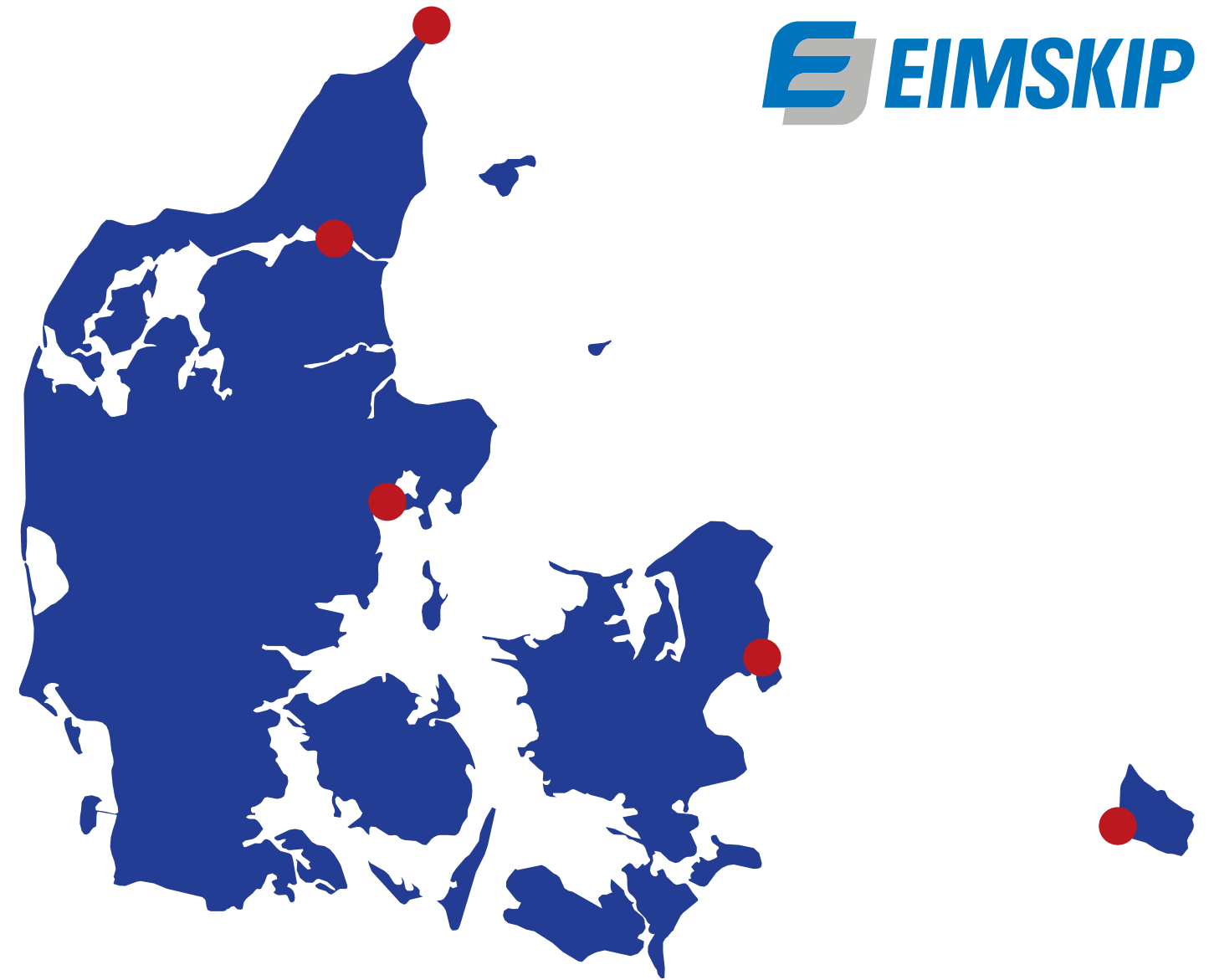
- All Covid restrictions and reporting requirements have been dropped for 2023 season.
- Speed restrictions for NARW Whales will be in effect in the Gulf of St. Lawrence.



Kate Smith
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What is new?

- When nominating a port agency or a logistics partner we know that reliability and local knowledge is crucial at each port.
- Eimskip Denmark has for many years developed a unique platform within logistics and we offer a large variety of services related among others: Cruise and super yachts, fishing vessels, freight forwarding world wide, navy & coast guard, stevedoring, tankers, and warehousing.
- We welcome you onboard together with our dedicated team.

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ASSOCIATE MEMBER: SKELJUNGUR



Skeljungur is an agent for Shell products in Iceland.



Ecomar offers high quality products for marine industry in operational and sanitation solutions

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Invisible bunkering in Iceland

- From January 1st 2020 Iceland introduced a restriction of Sulphur within 12 miles zone around to 0.1%.
- Skeljungur offers fuel lubrication and operational production to vessels in major ports in Iceland.
- In Reykjavik, we offer invisible bunkering with high flexibility, large capacity, sludge and waste oil removal whilst bunkering.
- Due to increased traffic in Reykjavik we recommend pre booking the oil barge via e-mail: isale@skeljungur.is

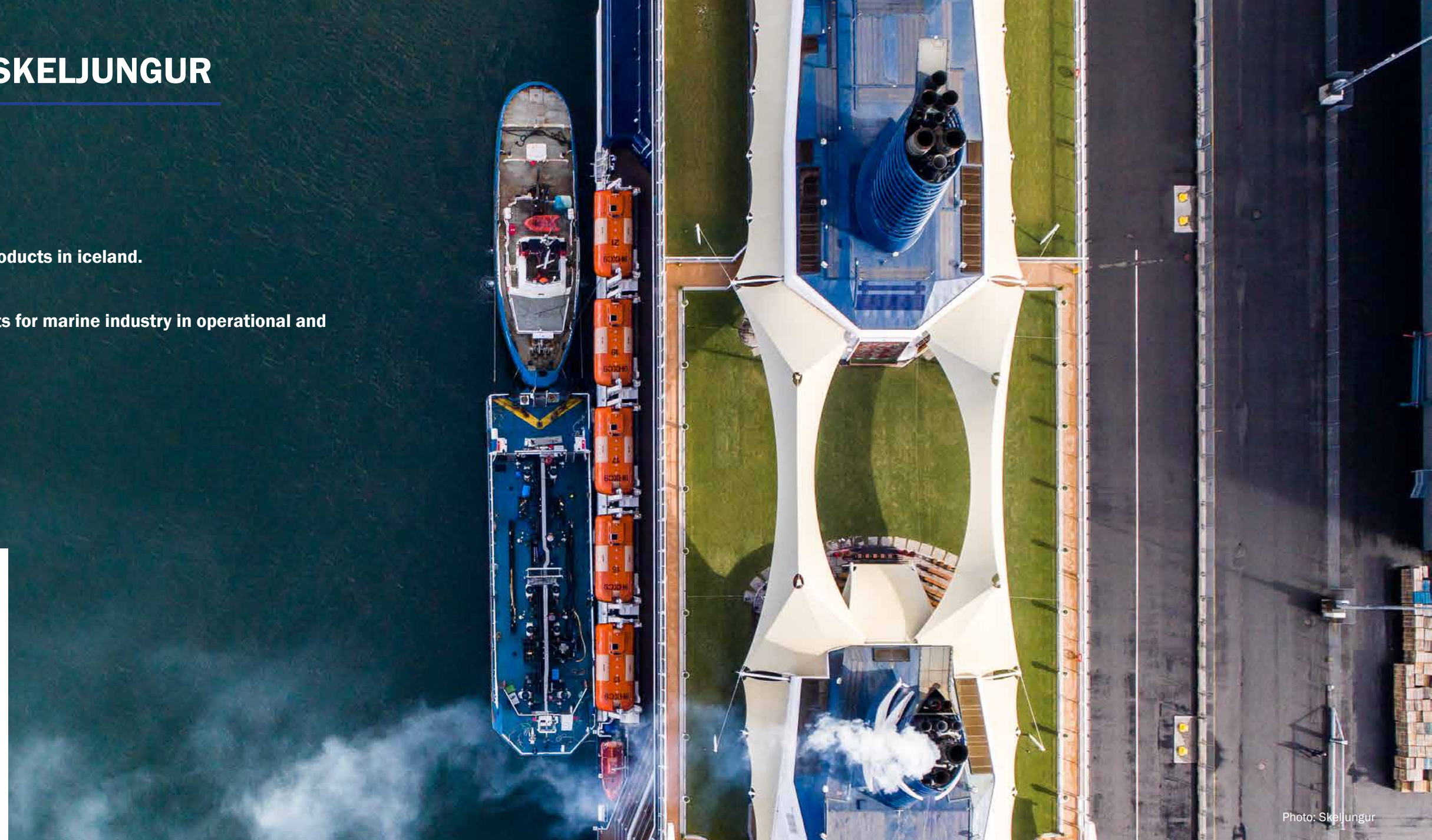


Photo: Skeljungur

ASSOCIATE MEMBER: SKIPAKOSTUR

SKIPAKOSTUR



One stop shop for all supplies in the North Atlantic

- Skipakostur offers a variety of fresh Icelandic food products; meat, vegetables and dairy.
- We also offer a variety of duty-free goods in from our own bonded warehouse. These include meat, tobacco, alcohol and other beverages.
- We are able to supply fresh goods to Kangerlussuaq directly from Copenhagen.
- We take customer service very seriously and do our best to meet all our customer's needs.
- We are in the final stages of developing our web shop and will let you know once it is up and running.

Contacts



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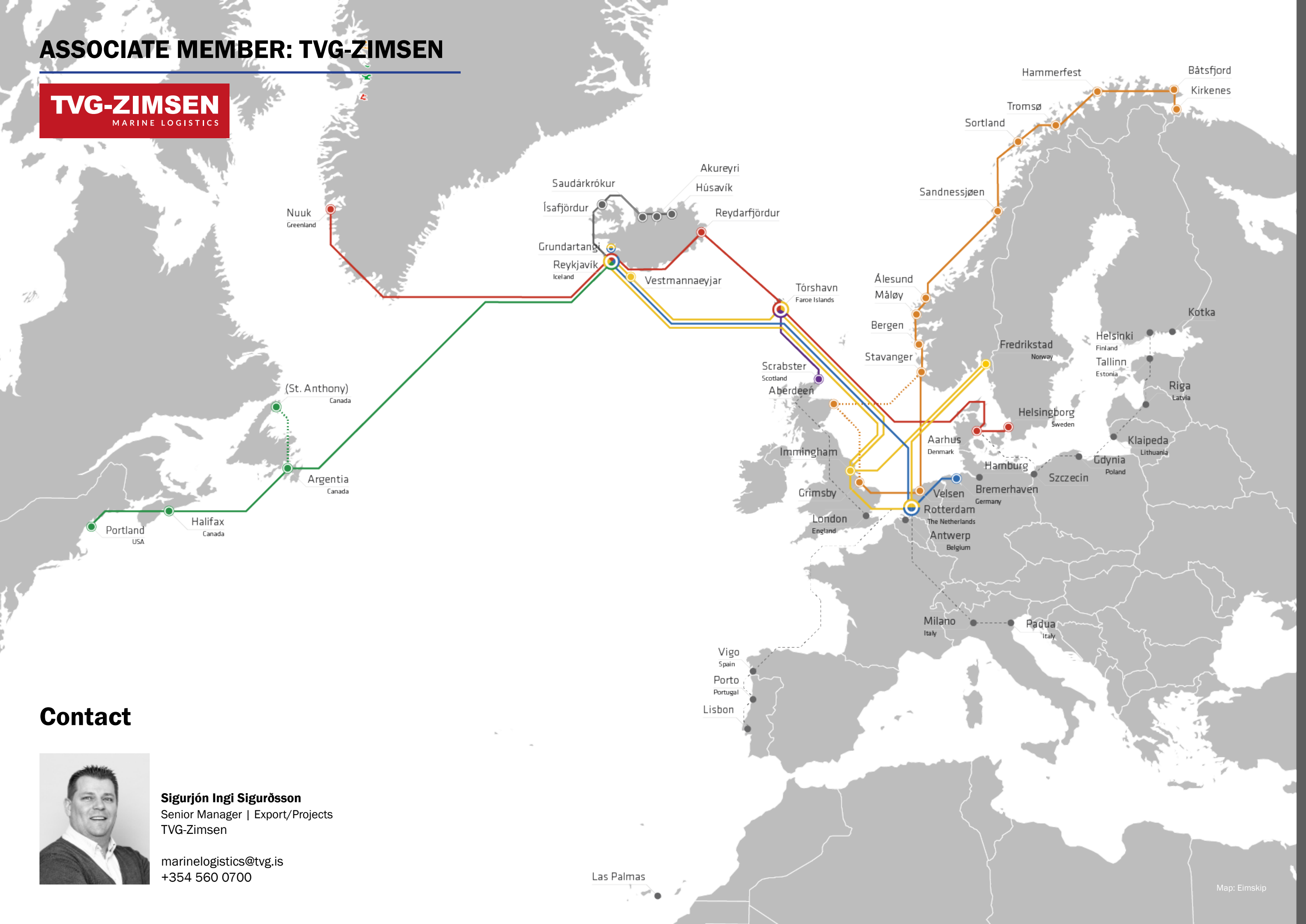
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ASSOCIATE MEMBER: TVG-ZIMSEN



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Discover Truenorth



We look forward to seeing you in Iceland

- Our team specializes exclusively in luxury travel and event services, tailoring everything to meet each client’s individual needs. We have vast experience in providing high quality services, where every detail is thought of and carefully planned.
- Discover Truenorth has serviced a wide variety of Superyachts, Yachts and Cruise Ships such as Sail Yacht A, Swan Hellenic, Yacht Calypso, SY Christopher and Ponant’s Laperouse to name a few. We create unforgettable land-based excursions and events combining thrilling activities, epicurean experiences in nature, wildlife and unforgettable sightseeing. Working with skilled local guides, each specialized in different areas around Iceland, we make every experience unique and localized. Our operations stretch from Iceland to Faroe Islands and Greenland.

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Map: Icelandair 2023

Icelandair also offers flights to Vágur in the Faroe Islands.

The NAA family



Founding Partners



Members



Associate Members





Clean Up Iceland

Passengers on expedition cruise vessels go ashore and pick up waste on the beach. They get a chance to explore new territory and give back to the community they are visiting. This is an example of community engagement and how we can use tourism for good. The cleanups will only take place in areas where permission has been obtained from the local government, port authority or landowners.

Did you know?

Marine plastic litter is an ever-growing global problem and, unfortunately, Iceland has not escaped this issue. Since hundreds or even thousands of years are required for plastic to degrade, the amount of plastic in the region is accumulating rapidly and could pose a threat to wildlife and people. Fortunately, cleaning efforts have been shown to make a difference and some areas are observing less waste returning to beaches with time. Expedition cruise vessels want to be part of the solution and help clean beaches.





Arctic Circle



POLE POSITION
LOGISTICS

ROYAL  ARCTIC

GÁRA 



FAROE SHIP

jetpak



EIMSKIP



F.K. Warren Ltd.

NAA

NORTH ATLANTIC AGENCY

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